

# How To Register in Aquatics & Wellness Programs

PHONE	IN PERSON
<p>Phone our  <b>“REGISTRATION HOTLINE”</b>  <b>625-TIME (8463)</b>  <b>OR TOLL FREE 1-844-288-4700</b></p> <p>Our registration hotline will be open 24 hours a day, seven days a week. If a registration agent is not available to take your call, you will be forwarded to voice mail. We will need:</p> <ul style="list-style-type: none"> <li>• the course name and code</li> <li>• participant name</li> <li>• address and postal code</li> <li>• date of birth</li> <li>• phone numbers</li> </ul> <p>Please have your Visa or Mastercard number and expiry date ready.  <b>Payment is required at time of registration.</b></p>	<p>Register at the following locations. Please call the facility for hours of operation.</p> <p><b>Canada Games Complex</b> 420 Winnipeg Avenue</p> <p><b>Victoriaville Civic Centre</b> Victoriaville Mall 111 Syndicate Avenue South</p> <p><b>Thunder Bay 55 Plus Centre</b> 700 River Street</p> <p><b>Sir Winston Churchill Community Pool</b> 130 Churchill Drive</p> <p><b>Volunteer Pool</b> 180 Martha Street</p> <p>Payment can be made by cash, cheque, money order or Visa/Mastercard</p>

### Satisfaction Guaranteed

We sincerely hope that you enjoy our programs. If not completely satisfied with your program, please speak to a registration agent at the CGC, before the SECOND class to receive a full refund. Refunds granted after the second class are prorated. No refunds after the mid-point of any program. When a program is cancelled by the Complex or changed after registration in such a manner that it is no longer acceptable to the registrant, a full refund will be processed in accordance with Canada Games Complex administrative procedures.

### Registration

For Spring 2017 programs, registration begins February 21, 2017

#### Registration Hours:

Monday- Friday 9:00 am - 8:00 pm  
 Saturday 9:00 am - 3:00 pm

### Prices subject to City Council approval for CGC

Consult your physician before beginning any physical activity. Patrons with serious medical conditions should be accompanied by another person knowledgeable of their condition & responsible for their direct supervision.

### For Inquires call...

**Canada Games Complex:**

**Aquatics:** Tiffany Vis at 684-3339

**Fitness:** Darrik Smith at 684-3338

**Children & Youth:** Alexa Fares at 684-3351

**Community Wellness:** Karen Gorst-Vigliarolo at 684-3324

**Services:** Mary Frankow at 684-3323

**Churchill Pool:** 577-2538

**Volunteer Pool:** 625-3524

### General Registration Information

The majority of programs have limited registration and all registrations are accepted on a first come first serve basis. Ensure the correct program code, program name, and location when registering. Payment in full must accompany registration. HST must be added where applicable. Receipts may be picked up at the facility.

**All programs and schedules are subject to change or cancellation.** You will be contacted by telephone of these changes.

### Inclusion Services

Inclusion Services is dedicated to making recreation programming more accessible to people with disabilities. If you have a disability and require support, we can help! Contact one of our Inclusion Facilitators and they will be happy to assist you in setting up the supports that you need to participate successfully with Aquatics & Wellness. Inclusion Facilitators can be contacted at 684-2273.