

# How To Register in Aquatics & Wellness Programs

PHONE	IN PERSON
<p align="center"><b>Phone our "REGISTRATION HOTLINE" 625-TIME (8463) Or Toll Free 1-844-288-4700</b></p> <p align="center">Monday to Friday 8:30 am to 4:30 pm</p> <p>After hours or when a registration agent is not available to take your call, you will be forwarded to voice mail or you can call the facility directly. Phone numbers are listed. We will need:</p> <ul style="list-style-type: none"> <li>• the course name and code</li> <li>• participant name</li> <li>• address and postal code</li> <li>• date of birth</li> <li>• phone numbers</li> </ul> <p>When we call back please have your VISA or Mastercard number and expiry date ready. Do not leave credit card information on the voicemail.</p> <p><b>Payment is required at time of registration.</b></p>	<p align="center">Register at the following locations. Please call the facility for hours of operation.</p> <p align="center"><b>Canada Games Complex</b> 420 Winnipeg Avenue</p> <p align="center"><b>Victoriaville Civic Centre</b> Victoriaville Mall 111 Syndicate Avenue South</p> <p align="center"><b>Thunder Bay 55 Plus Centre</b> 700 River Street</p> <p align="center"><b>Sir Winston Churchill Community Pool</b> 130 Churchill Drive</p> <p align="center"><b>Volunteer Pool</b> 180 Martha Street</p> <p align="center">Payment can be made by cash, cheque, money order or Visa/Mastercard</p>

## Satisfaction Guaranteed

We sincerely hope that you enjoy our programs. If not completely satisfied with your program, please speak to a registration agent at the CGC, before the SECOND class to receive a full refund. Refunds granted after the second class are prorated. No refunds after the mid- point of any program. When a program is cancelled by the Complex or changed after registration in such a manner that it is no longer acceptable to the registrant, a full refund will be processed in accordance with Canada Games Complex administrative procedures.

## Registration

**For Fall 2017 programs,  
registration begins August 9, 2017**

### Registration Hours:

Monday- Friday 9:00 am - 8:00 pm  
Saturday 9:00 am - 3:00 pm

## General Registration Information

The majority of programs have limited registration and all registrations are accepted on a first come first serve basis. Ensure the correct program code, program name, and location when registering. Payment in full must accompany registration. HST must be added where applicable. Receipts may be picked up at the facility. If you need a copy of a receipt please call 625-2351 or 625-2696

## For Inquires call...

**Canada Games Complex:**

**Aquatics:** Tiffany Vis at 684-3339

**Fitness:** Darrik Smith at 684-3338

**Children & Youth:** Alexa Fares at 684-3351

**Community Wellness:** Karen Gorst-Vigliarolo at 684-3324

**Services:** Mary Frankow at 684-3323

**Sup. Aquatics & Wellness:** Donna Perrault at 684-3314

**Churchill Pool:** 577-2538

**Volunteer Pool:** 625-3524

**All programs and schedules are subject to change or cancellation.** You will be contacted by telephone of these changes.

The Children's Fitness Tax Credit allows you to claim eligible fees paid in the year up to a maximum of \$500 per child (an additional amount of \$500 is available if the child is eligible for the Disability Tax Credit and a minimum of \$100 has been paid for eligible fees in the year). Eligible fees include an amount paid related to the cost of registration or membership for you or your spouse's or common-law partner's child in a prescribed program of physical activity. The child must have been under 16 years of age (or under 18 years of age if eligible for the disability tax credit) at the beginning of the year in which an eligible fitness expense was paid.

## Inclusion Services

Inclusion Services is dedicated to making recreation programming more accessible to people with disabilities. If you have a disability and require support, we can help! Contact one of our Inclusion Facilitators and they will be happy to assist you in setting up the supports that you need to participate successfully with Aquatics & Wellness. Inclusion Facilitators can be contacted at 684-2273.