SERVICES

**DRIVER’S LICENSE***

[www.mto.gov.on.ca](http://www.mto.gov.on.ca)

1186 Memorial Avenue (McIntyre Centre)

1-888-570-6110

- If you have a valid driver’s license from another province, state, or country, you can use it for up to 60 days after you move.

- To exchange your license, bring the original driver’s license and other piece of identification (check website for acceptable identification).

- You will also be required to pass a vision test and written knowledge test about Ontario’s driving laws.

**VEHICLE PLATES***

[www.mto.gov.on.ca](http://www.mto.gov.on.ca)

400 Balmoral Street

(807) 626-8166

581 Red River Road

(807) 766-9682

- New Ontario residents have 30 days before they have to register their vehicles and get Ontario license plates and vehicle permit.

- To register your out-of-province vehicle, you must have an Ontario safety inspection certificate and confirmation of insurance.

**CANADA POST**

[www.canadapost.ca](http://www.canadapost.ca)

1-800-267-1177

- You can find the post office location most convenient for you and have your mail forwarded to your new address.

**CHANGE YOUR ADDRESS**

[www.ontario.ca](http://www.ontario.ca)

1-800-267-8097

- You can update your address online.

*Please refer to company websites for more specific requirements (eg. 2 pieces of identification).
Ontario Health Insurance Plan (OHIP) coverage normally becomes effective three months after the date you establish residency in Ontario. Your former province or territory may cover you during the waiting period. New and returning residents are strongly encouraged to purchase private health insurance during the OHIP waiting period.
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<thead>
<tr>
<th><strong>HYDRO ONE</strong></th>
<th><strong>THUNDER BAY HYDRO</strong></th>
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<tbody>
<tr>
<td><a href="http://www.hydroone.com">www.hydroone.com</a></td>
<td><a href="http://www.tbhydro.on.ca">www.tbhydro.on.ca</a></td>
</tr>
<tr>
<td>1-888-664-9376 (outside city limits)</td>
<td>34 Cumberland Street North (807) 343-1131 (within city limits)</td>
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<tr>
<th><strong>UNION GAS</strong></th>
<th><strong>RELIANCE</strong></th>
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<tr>
<td><a href="http://www.uniongas.com">www.uniongas.com</a></td>
<td><a href="http://www.reliancehomecomfort.com">www.reliancehomecomfort.com</a></td>
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<tr>
<td>1-888-774-3111</td>
<td>1-866-735-4262</td>
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<tr>
<th><strong>WATER</strong></th>
<th><strong>PROPERTY TAX</strong></th>
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<tr>
<td><a href="http://www.thunderbay.ca/revenue">www.thunderbay.ca/revenue</a></td>
<td><a href="http://www.thunderbay.ca/revenue">www.thunderbay.ca/revenue</a></td>
</tr>
<tr>
<td>City Hall, 500 Donald Street East</td>
<td>City Hall, 500 Donald Street East</td>
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<tr>
<td>City of Thunder Bay</td>
<td>City of Thunder Bay</td>
</tr>
<tr>
<td>(807) 625-2255</td>
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<tr>
<th><strong>TBAYTEL</strong></th>
<th><strong>SHAW DIGITAL CABLE SERVICES</strong></th>
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<tbody>
<tr>
<td><a href="http://www.tbaytel.net">www.tbaytel.net</a></td>
<td><a href="http://www.shaw.ca">www.shaw.ca</a></td>
</tr>
<tr>
<td>959 Fort William Road (in the Thunder Centre)</td>
<td>1635 Paquette Road or Intercity Shopping Centre - 1000 Fort William Road</td>
</tr>
<tr>
<td>Telephone, Internet, Digital Cable TV, Mobility, Home Security: (807) 623-4400</td>
<td>Digital Telephone, Internet, or Digital Cable TV: (807) 767-4422</td>
</tr>
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</table>
CONFEDERATION COLLEGE
www.confederationc.on.ca
1450 Nakina Drive
(807) 475-6110

LAKEHEAD UNIVERSITY
www.lakeheadu.ca
955 Oliver Road
(807) 343-8110

CONSEIL SCOLAIRE DE DISTRICT CATHOLIQUE DES AURORES BORÉALES
www.csdcab.on.ca
175 High Street North
(807) 344-2266

LAKEHEAD PUBLIC SCHOOL BOARD
www.lakeheadschools.ca
2135 Sills Street
(807) 625-5100

THUNDER BAY CATHOLIC DISTRICT SCHOOL BOARD
www.tbcdsb.on.ca
459 Victoria Avenue West
(807) 625-1555

THUNDER BAY REGIONAL HEALTH SCIENCES CENTRE
www.tbrhsc.net
The TBRHSC and the integrated Regional Cancer Care Program implement leading-edge technology providing the highest standards of patient care.

WWW.THUNDERBAYHEALTH.CA
Contact information for health care facilities and clinics.
CHECKLIST

- Change your address and forward your mail
- Ask your bank to transfer your accounts to another branch
- Notify finance and credit card companies
- Renew your driver’s license, vehicle registration and plates
- Shop around for new insurance policies
- Notify Canada Revenue Agency
- Switch utility services to your new address or set up new accounts
- Update magazine and newspaper subscriptions
- Transfer pet licenses
- Locate the hospitals, walk-in clinics, police station, pharmacies, veterinarian clinics and fire stations near your home
- Apply for a new health card

PHONE NUMBERS

Emergency
911

Community Information
211

Thunder Bay Police
684-1200

Ontario Provincial Police (OPP)
1-888-310-1122
(807) 939-2133

Thunder Bay Fire & Rescue Services
625-2103

Poison Control
1-800-268-9017

Telehealth Ontario
1-866-797-0000

Thunder Bay Regional Health Sciences Centre
684-6000

St. Joseph’s Hospital
343-2431

City of Thunder Bay Municipal Services
625-2230

Thunder Bay Transit
684-3744
ONLINE RESOURCES

www.GoToThunderBay.ca
Discover the advantages of relocating to Thunder Bay to raise your family, expand your business, find a job, or further your education and training.

www.211ontarionorth.ca
Searchable database of social, community, health and government services.

www.tbchamber.ca
Your Chamber of Commerce is an action agency designed to meet business community needs.

www.thunderbay.org
Thunder Bay Multicultural Association

www.tbpl.ca
Thunder Bay Public Library

www.thunderbay.ca
The City of Thunder Bay website includes information about recreation, transit, and city events.

www.thunderbayventures.com
Thunder Bay Ventures is a Community Futures Development Corporation that finances new business startups and expansions.

www.nwoinnovation.com
Northwestern Ontario Innovation Centre is a non-profit organization that supports information technology startups in Northwestern Ontario.

www.nadf.org
Nishnawbe Aski Development Fund is a non-profit Aboriginal Finance Institution that provides financing and support services to Aboriginal entrepreneurs.

www.tbifc.ca
Thunder Bay Indian Friendship Centre works to improve and increase opportunities for Native people.

www.nswpb.ca
North Superior Workforce Planning Board improves the quality of life in our communities through workforce development.

www.yesjobsnow.com
YES Employment Services helps job seekers find work and employers find and retain the best candidates.

www.northwestworks.ca
Northwest Employment Works assists job seekers & employers achieve their job search and recruitment & training goals.