

APPENDIX “A”

of By-law BL 85/2021

Shopping Cart By-law

REQUIREMENTS OF SHOPPING CART IDENTIFICATION PLATE:

Every Shopping Cart Identification Plate shall continue to display at all times relevant, in a legible font and clearly visible at a distance of 0.5m, the following information to all cart users:

1. The owner’s business name associated with the shopping cart’s originating location.
2. The address of the owner’s business where the shopping cart was made available and may be returned to.
3. A phone number that, persons finding the abandoned shopping cart belonging to the owner, can call (or text) to advise of a cart’s location and that the number is monitored and answered or otherwise responded to (including recorded voice messages), to facilitate recovery.
4. Alternatively to a phone number being displayed, a valid e-mail address where persons finding an abandoned shopping cart belonging to the owner, can e-mail advising the owner of a carts location for recovery.
5. Each Shopping Cart Identification Plate shall be permanently affixed to each shopping cart in a conspicuous location visible to a user pushing the cart (ie. handle, basket area), in contrasting colour to surroundings that cannot be readily removed, damaged, defaced or otherwise obliterated.

Every Shopping Cart Identification Plate shall be regularly monitored for legibility and replaced or refreshed, as necessary, to ensure abandoned carts can be easily Identified by all persons.