

APPENDIX “B”

of By-law 85/2021

Shopping Cart By-law

REQUIREMENTS OF A SHOPPING CART MANAGEMENT PLAN:

Every Shopping Cart Management Plan shall contain, at a minimum, the following information:

1. The Owner’s name and contact information.
2. The owner’s business name and contact information (person-in-charge (and title), contact phone #/cell #, e-mail) associated with the shopping cart’s originating location.
3. The address of the owner’s business where the shopping cart was made available and may be returned to.
4. The designation of any persons (agents) that may represent the owner, or accept notification concerning abandoned shopping carts, including business name, contact names and contact information.
5. The approximate number of shopping carts that are made available at this specific location, including an break-down of the types of carts available.
6. The normal (or seasonal hours) of business where a phone call or e-mail may be received or returned during the routine course of business.
7. A description of the current shopping cart management system they have in-place and what normal daily, monthly or seasonal practices are used to look for and recovery abandoned shopping carts, including the approximate weekly removal and abandonment that currently occurs and any processes currently employed to become aware of errant carts and recover such carts.
8. Identify the top five (5) locations (cross-street intersections or transit-stops) where carts are being abandoned most frequently in descending order of frequency (worst to least) and estimate the weekly numbers at each.
9. Identify any additional measures that the owner is contemplating in addressing the problem and associated costs that may be realized,
10. Identify any regulatory changes, enforcement actions, or other? you believe would help reduce the recurrence of abandoned carts.
11. Direct the City on the method of return, should the City need to impound or collect an owner’s cart and the provisions of schedule “D” no longer apply or the circumstances are outside of the application of that schedule.