

APPENDIX “C”

of By-law 85/2021

Shopping Cart By-law

REQUIREMENTS OF A RECOVERY RECORD:

Every Owner of Shopping Carts shall create and maintain a permanent bound record of shopping cart recovery efforts in a “Recovery Record”, which contains, at a minimum, the following information:

1. The Owner’s name and contact information.
2. The owner’s business name and contact information (person-in-charge (and title), contact phone #/cell #, e-mail) associated with the shopping cart’s originating location.
3. The address of the owner’s business where the shopping cart was made available and may be returned to.
4. The individual record of each proactive attempt by the owner to locate and recover any shopping carts around the city, including the date, duration and results, including the location and quantity of recovered carts.
5. The individual record of all reports from the public/staff of abandoned shopping carts including the date/time received, the location and details of report and the actions taken by the owner to investigate and recover, including the date of response and details of recovery.
6. The individual record of all reports from enforcement Officers, including police, of abandoned shopping carts including the date/time received, the location and details of report and the actions taken by the owner to investigate and recover, including the date of response and details of recovery.
7. Once annually, at years end, a summary of how many carts were reported (all sources) and how many, in total, were recovered from proactive and reactive actions, is to be recorded in the Recovery Record.