

Financial Relief During COVID-19



City Council has approved financial relief for those financially impacted by COVID-19:

Property Tax Deadline Deferred to July 8

- Your May 6, tax installment is now due July 8.
- Customers set-up with pre-authorized payment (PAP) on due date will see their installment come out July 8.
- Customers with monthly PAP will see no change to scheduled withdrawals unless a change is requested.
- Effective April – June, if your PAP or cheque is returned the City will waive the non-sufficient funds charge.
- To change your PAP, email taxandwater@thunderbay.ca or call 625-2255.

Additional 90 Days to Pay Water Bill

- If you are unable to pay your April 14, May 15, or June 15, water bill, you now have an additional 90 days to pay without penalty or late fees.
- Customers set-up with PAPs (monthly or on due date) will see no change to scheduled payments unless a change is requested.
- Effective April – June, if your PAP or cheque is returned the City will waive the non-sufficient funds charge.
- To change your PAP, email taxandwater@thunderbay.ca or call 625-2255.

Application Deadline for Tax & Water Credit Programs Extended to Sept. 1

- The application deadline for the property tax and water credit programs for low-income seniors, low-income persons with disabilities, and low-income persons has been extended to Sept. 1.
- Learn more at www.thunderbay.ca/rebates

Arrears & Collections Postponed until Sept. 30

- Collection work will stop until Sept. 30. Residents will not receive arrears notices or collection calls.

Invoice Payment Period Extended to 90 Day

- City invoices issued in April, May, and June, will be due in 90 days compared to the usual 30-day payment terms.
- These include invoices for childcare services, facility rentals, and monthly lease payments.

Fees for Re-Issuing Marriage Licenses & Commissioning Services Waived for 3 Months

Business Permits & License Fees Waived for 3 Months

- All 2020 business license renewals, including taxi licenses, will not be charged for three months.
- Businesses will have an extra three months to pay the license renewal fee

Sign Permit Fees Reduced by 25% for 1 Year

New Community, Youth, and Cultural Funding Program Emergency Fund

- An emergency fund will assist organizations that are existing recipients of the City's Community, Youth, and Cultural Funding program. These organizations will be directly contacted with program details in the coming weeks.

