

**CITY OF THUNDER BAY  
MUNICIPAL SERVICES TELEPHONE DIRECTORY**

**General Information, Office of the City Clerk: 625-2230**

**After Hours General Information (24/7): 625-2195**

**TDD Only: 622-2225**

**Online: [thunderbay.ca](http://thunderbay.ca)**

**FREQUENTLY CALLED CITY NUMBERS**

For Infrastructure & Operations Inquiries see:  
(City roads, snow, waste management, traffic signals, street lighting,  
street sign maintenance, trees, sewer and water)  
625-2195

AUDITORIUM.....	684-4444
BUS PASSES-INFORMATION.....	684-3744
BY-LAW ENFORCEMENT.....	577-6536
CHILD CARE CENTRES (Municipally operated) .....	625-2946
CITY INFORMATION .....	625-2230
ECONOMIC DEVELOPMENT .....	625-3960
FIRE ALARMS .....	9-1-1
HYDRO.....	343-1111
POWER OUTAGES & EMERGENCIES.....	343-1111
or toll-free .....	1-833-428-1451 opt 2
report outages online at <a href="http://synergynorth.ca">synergynorth.ca</a>	
LANDFILL SITE HOTLINE.....	623-5756
LIBRARIES Thunder Bay Public Library.....	345-8275
LICENCES Business.....	625-2710
Lottery/Bingo.....	625-2546
Cat and Dog.....	577-6536
Marriage.....	625-2230
MAPPING.....	625-2550
MEALS ON WHEELS.....	625-3667
MUNICIPAL ANIMAL POUND .....	577-6536
PARKING AUTHORITY.....	625-2370
PARKS DIVISION.....	625-2195

PERMITS	
Building-Plumbing.....	625-2574
Fire.....	625-2103
PROPERTY STANDARDS.....	577-6536
PROVINCIAL LAND TAX/IMPÔT	
FONCIER PROVINCIAL .....	625-2122
Or... ..	1 866 400-2122
RECREATION & CULTURE DIVISION.....	625-2351
RECREATION PROGRAM REGISTRATION	
(625-TIME) .....	625-8463
RECYCLING .....	625-2195
SHELTER HOUSE.....	623-8182
TAX OFFICE .....	625-2255
TBAYTEL	
Customer Care & Technical Support.....	623-4400
Toll Free .....	1 800 264-9501
TOURISM.....	983-2041
TRANSIT INFORMATION LINE .....	684-3744
TREES ON BOULEVARD.....	625-2195
WASTE COLLECTION.....	625-2195
WATER BILLING .....	625-2255
WATER METER READING	
PHONE IN .....	625-3160

Mail can be directed to:  
City Hall  
PO Box 800  
Thunder Bay, ON P7C 5K4

**A**

ACCESSIBILITY

Municipal Accessibility Specialist ..... 625-2240  
Email: [Accessibility@thunderbay.ca](mailto:Accessibility@thunderbay.ca)

AMBULANCE

EMERGENCY ONLY.....9-1-1

AMBULANCE ADMINISTRATION

SEE Emergency Medical Services

ANIMAL SERVICES CENTRE

SEE Development & Emergency Services, Licensing & Enforcement Division

ARCHIVES AND RECORDS/

FREEDOM OF INFORMATION

Harry Kirk Archives & Records Centre

City Archivist..... 625-2270

ARENAS & STADIA

Fort William Gardens

Indoor Arenas, Ice Rentals ..... 625-2434

Outdoor Rinks

SEE Parks

Supervisor (Sport & Community Development).....627-9415

Current River Arena

425 Grenville Ave .....683-5771

Delaney Arena

300 Legion Track Dr ..... 622-9888

Fort William Gardens

901 Miles St E ..... 625-2929

Grandview Gardens

300 Madeline St .....767-2832

Neebing Memorial Gardens

1751 Bowlker Rd ..... 939-1919

Port Arthur Arena

420 Lisgar St ..... 345-5825

Thunder Bay Tournament Centre

2050 Mountain Rd ..... 577-9998

**B**

BINGO

SEE Lotteries

BUDGETS

SEE Corporate Services & Long Term Care,  
Financial Services Division

BUILDING

SEE Development & Emergency Services

BUSINESS DEVELOPMENT

SEE Economic Development

BY-LAW ENFORCEMENT

SEE Development & Emergency Services, Licensing & Enforcement Division

## C

CAMPING

Campgrounds (Seasonal June-September)

Chippewa Park Campground.....623-3912  
Trowbridge Falls Campground.....683-6661  
Off-season.....625-2941

CANADA GAMES COMPLEX

General Information .....684-3311  
Program Registration ... ..625-8463  
Supervisor Canada Games Complex - Aquatics ..... 633-5163  
Court Bookings.....684-3333  
Children and Youth Programs.....620-1058  
Fitness and Wellness..... ..684-3338  
Web: [www.gamescomplex.com](http://www.gamescomplex.com)

CASHIERS

Revenue Division - Cashiers

Civic Centre. .... 625-2609

CEMETERIES

Mountain View & St Patrick's Cemeteries ..... 625-3014

CHILD CARE

General Inquiries & Applications for

Child Care.....625-2937  
Fax.....625-3258

Child Care Centres (Municipally operated)

Algoma Child Care

58 Algoma St N.....684-3272

Grace Remus Child Care

750 Tungsten St.....684-3594

Woodcrest Child Care

867 Woodcrest Road.....684-3687

Ogden Child Care

600 McKenzie St.....625-3810

CITY CLERK

Office of the City Clerk.....625-2230  
Fax.....623-5468  
City Clerk . . . . .625-2238  
Deputy City Clerk.....625-2236  
By-laws.....625-2310

City Archivist.....	625-2270
Commissioner of Oaths.....	625-2230
Marriage	
Licences & Ceremonies .....	625-2230
Freedom of Information.....	625-2270
Lottery & Bingo Licenses.....	625-2546
Fax.....	625-2233
CITY COUNCIL	
Mayor Ken Boshcoff.....	625-3600
Councillors:	
Rajni Agarwal - At Large .....	631-9488
Albert Aiello -	
McIntyre Ward .....	629-7531
Mark Bentz - At Large.....	628-6910
Shelby Ch'ng - At Large .....	708-1983
Kasey Etreni - At Large.....	631-9942
Andrew Foulds -	
Current River Ward .....	766-9914
Trevor Giertuga - At Large.....	628-4790
Brian Hamilton -	
McKellar Ward .....	251-2551
Greg Johnsen -	
Neebing Ward .....	707-9973
Kristen Oliver -	
Westfort Ward .....	627-2036
Dominic Pasqualino -	
Northwood Ward.....	631-0829
Michael Zussino -	
Red River Ward .....	631-6253
General Inquiries.....	625-2230
CITY MANAGER'S OFFICE .....	625-2224
Strategic Initiatives & Engagement	
Director .....	625-3859
Office of the City Clerk	
City Clerk .....	625-2238
City Solicitor & Corporate Counsel .....	625-3752
Human Resources & Corporate Safety	
Director.....	625-3030
General Inquiries.....	625-2364
COMMISSIONER OF OATHS	
Office of the City Clerk .....	625-2230
COMMUNITY AUDITORIUM	
1 Paul Shaffer Dr P7B 6C7	
Tickets. . . . .	684-4444
General Inquiries.....	343-2310
Web: <a href="http://www.tbca.com">www.tbca.com</a>	
COMMUNITY CENTRES	
Recreation & Culture Division	
111 Syndicate Ave S Victoriaville	

Civic Centre.....	625-2351
Current River Community Centre	
PO Box 22010 450 Dewe Ave.....	683-8451
Jumbo Gardens Community Centre	
330 Toivo St.....	625-2304
North End Community Centre	
954 Huron Ave.....	345-1951
North McIntyre Community Centre	
2051 Government Rd .....	767-1400
Oliver Road Community Centre	
563 Oliver Rd.....	345-9531
South Neebing Community Centre	
1841 Mountain Rd.....	631-9076
Vale Community Centre	
420 Vale Ave.....	625-2304
Vickers Heights Community Centre	
1695 Broadway Ave.....	577-4041
Volunteer Pool Community Centre	
180 Martha St.....	345-5145
West Arthur Community Centre	
1914 Arthur St W. ....	577-6661
West Thunder Community Centre	
915 Edward St S.....	475-9396
COMMUNITY SERVICES DEPARTMENT (Recreation/Culture, Municipal Child Care, Financial/Administration)	
General Information .....	625-2351
CONSERVATORY	
Centennial Botanical Conservatory	
1601 Dease St.....	622-7036
CORPORATE SERVICES &	
LONG TERM CARE .....	625-2242
Accounts Payable. ....	625-2243
Fax .....	623-7729
Budget ...	625-2362
Revenue Division	
Court Services	
General Inquiries .....	625-2999
Fax .....	623-7751
Cashiers.....	625-2609
General Accounts Receivable.....	625-2255
Tax Billing & Collection.....	625-2255
Water Billing and Collection.....	625-2255
24Hr Water Reading Phone-in.....	625-3160
Provincial Land Tax/Impôt foncier	
Provincial .....	625-2122
Or.....	1 866 400-2122
STRATEGIC INITIATIVES & ENGAGEMENT	
Director ...	625-3859
Fax .....	625-0181

Supervisor - Corporate Communications & Community Engagement .....	625-3650
Indigenous Relations & Inclusion Manager.....	625-2845
COURTS	
Court Services	
101 Syndicate Ave S (Civic Centre) .....	625-2999
Fax.....	623-7751
Provincial Offences Court	
101 Syndicate Ave S (Victoriaville).....	625-2999
Municipal Prosecutor	
Suite 408-101 Syndicate Ave N (Chapples Building) .....	625-2413

## D

### DEVELOPMENT & EMERGENCY SERVICES

#### Development & Emergency Services Department

111 Syndicate Ave S Victoriaville

Civic Centre

General Manager .....

Fax.....

#### Building Services Division

Building, Plumbing, Pool Fence Permits & Demolition

General Inquiries .....

#### Building Inspections

Thunder Bay North.....

Thunder Bay South.....

Large Projects.....

#### Plumbing Inspections

Thunder Bay North.....

Thunder Bay South.....

Backflow Prevention Officer.....

#### Community Strategies

Manager - Community Strategies,

Drug Strategy Lead .....

Specialist - Community Safety & Well-Being .....

#### Emergency Services

SEE Emergency Medical Services,

SEE Fire,

SEE Police

#### Licensing & Enforcement Division

Manager .....

Fax.....

Business Licences .....

By-law Enforcement, Property Standards Complaints,

Sign Permits .....

Committee of Adjustment, Minor

Variance, Consent To Sever

Secretary-Treasurer.....	625-2538
Assistant Secretary-Treasurer.....	625-2542
Fax.....	623-2206
Parking Authority	
Supervisor.....	625-3491
General Inquiries ...	625-2370
Fax.....	623-2848
Planning Services	
Planning & Land Use, Zoning, Official Plan, Subdivision .....	625-2216
Fax.....	623-2206
Mapping... ..	625-2550
Realty Services	
City Land Sales & General	
Inquiries.....	625-3199
Fax.....	625-2977

## E

### ECONOMIC DEVELOPMENT

Thunder Bay Community Economic Development Commission (CEDC)	
Suite 701-34 Cumberland St N	
Economic Development Inquiries.....	625-3960
Thunder Bay & District Entrepreneur Centre Inquiries.....	
Toll Free.....	1 800 668-9360
Fax.....	623-3962
Email: <a href="mailto:develop@thunderbay.ca">develop@thunderbay.ca</a>	
Web: <a href="http://gotothunderbay.ca">gotothunderbay.ca</a>	

### EMERGENCY MEDICAL SERVICES

Superior North Emergency Medical Service	
105 Junot Ave S .....	628-8859
Web: <a href="http://www.SuperiorNorthEMS.com">www.SuperiorNorthEMS.com</a>	
Community Paramedicine Program (CPP).....	622-8448
Superior North EMS City Operations	
105 Junot Ave S .....	628-8859
Deputy Chief.....	625-4605
Superintendent.....	625-4603
Superior North EMS District Operations	
105 Junot Ave S.....	628-8859
Deputy Chief.....	684-2568
Superintendent, Greenstone Cluster .....	1 807 854-1288
Superintendent, Northshore Cluster .....	1-807-229-1178
Superintendent, Nipigon Cluster .....	1-807-887-3668
Superintendent, Western Cluster .....	625-4604

### EMPLOYMENT

Inquiries .....	625-3866
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ENGINEERING

Driveway permits, heavy load restrictions

Engineering Division

111 Syndicate Ave S Victoriaville

Civic Centre

General Inquiries.....	625-2266
Engineering Fax .....	625-3588
Traffic Engineering.....	625-2195
Driveway Applications.....	625-2266

ENVIRONMENT

Environment Division

111 Syndicate Ave S Victoriaville

Civic Centre

General Inquiries .....	625-2195
Sewer and Water Connections.....	625-2195
Sewer Use Control.....	625-2195
Spills Reporting.....	625-2195
Sewer & Water Maintenance-Sewer	
Backup .....	625-2195
Water Pollution Control Plant	
901 Atlantic Ave. ....	625-3370
Fax. ....	623-7150
Water Treatment Plant	
RR13 Bare Point Rd. ....	683-8141
Fax. ....	683-6316
Landfill Site Hotline .....	623-5756
Fax .....	768-5757
Supervisor .....	625-3392

F

FACILITIES, FLEET AND ENERGY MANAGEMENT .....	684-3553
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FINANCE

SEE Corporate Services & Long-Term Care

FIRE

EMERGENCY ONLY.....	9-1-1
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Thunder Bay Fire Rescue

Administration

330 Vickers St N.....	625-2103
Fax.....	623-4545
Fire Chief.....	625-2101
Deputy Fire Chief.....	625-2102
Or.....	625-2104

Division Chief Administration/Emergency

Management Coordinator.....	625-2726
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Training Division

Division Chief.....	625-2479
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Captain.....	625-3157
Prevention/Investigations.....	625-2103
Division Chief.....	625-2650
Captain.....	625-3617
The Arson Prevention Program for Children.....	625-3297
Fire Dispatch 1200 Balmoral St.....	684-1555
Fire Permits-available at all stations and online at <a href="http://www.thunderbay.ca/fire">www.thunderbay.ca/fire</a>	

Fire Stations

Station 1

330 Vickers St N.....	625-2912
Platoon Chief.....	625-2649

Station 2

20 Junot Ave N.....	768-0641
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Station 3

60 Water St S.....	684-2916
Mechanical Division.....	684-2775

Station 4

501 Churchill Dr W.....	577-8079
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Station 5

300 Hodder Ave.....	683-3541
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Station 6

1710 Frederica St W.....	473-5023
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Station 7

2065 20th Side Rd.....	473-4990
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Station 8

3000 Government Rd.....	768-0402
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FREEDOM OF INFORMATION & PRIVACY

  Office of the City Clerk

City Archives 235 Vickers St N.....	625-2270
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FUNDING

  SEE Grants

**G**

GARBAGE

  SEE Infrastructure & Operations

GOLF COURSES

[www.golfthunderbay.ca](http://www.golfthunderbay.ca)

Golf Program Registration .....	625-2941
Seasonal Golf Courses	
Chapples Golf Course .....	625-2582
Strathcona Golf Course .....	683-8251

GRANTS

Community Partnership Fund.....	625-3782
Community, Youth & Cultural Funding.....	632-2485
Event Development Grant.....	625-2305

Street Event Grant.....625-2305

# H

## HEALTH CARE RECRUITMENT & RETENTION

SEE Thunder Bay Community Economic  
Development Commission (CEDC)

## HEALTH UNIT

Thunder Bay District Health Unit  
999 Balmoral St P7B 6E7 ..... 625-5900  
Fax ..... 623-2369  
Web: [www.tbdhu.com](http://www.tbdhu.com)

## HOMES FOR THE AGED

See Long Term Care

## HUMAN RESOURCES & CORPORATE SAFETY

Human Resources Division  
Suite 42-125 Syndicate Ave S ..... 625-2364  
Recruitment Inquiries ..... [www.thunderbay.ca/jobs](http://www.thunderbay.ca/jobs)  
Fax.....625-3585  
TTY (Teletypewriter).....623-3974

## HYDRO

Synergy North  
Customer Service ..... 343-1111  
Power Outages and Electrical  
Emergencies (24 Hours) ..... 343-1111  
Or toll-free 1-833-428-1451 opt 2  
Web: [www.synergynorth.ca](http://www.synergynorth.ca)

# I

## ICE RINKS

SEE Arenas & Stadia (indoor)  
SEE Parks (outdoor)

## INDIGENOUS RELATIONS & INCLUSION

Strategic Initiatives & Engagement  
500 Donald St E ..... 625-2485

## INFRASTRUCTURE & OPERATIONS

Inquiries-Customer Service Calls,  
Roads, Sewer & Water, Trees, Traffic  
& Street Lighting, Traffic & Street  
Name Signs, Waste Management  
(Garbage, Recycling, Landfill,  
Waste Collection) ..... 625-2195  
Landfill & Recycling Hotline ..... 623-5756

## INSURANCE AND RISK MANAGEMENT SERVICES

Insurance Administrator ..... 625-3385

J

K

L

LAND MANAGEMENT

SEE Development & Emergency Services, ..... Realty Services

LANDFILL SITE

SEE Infrastructure & Operations

LEGAL, INSURANCE AND RISK MANAGEMENT SERVICES

City Solicitor &

Corporate Counsel ..... 625-3752

Insurance Administrator ..... 625-3385

Fax ..... 623-2256

LIBRARIES

Thunder Bay Public Library

Web/Online Catalogue : www.tbpl.ca

Waverley Resource Library

285 Red River Rd P7B 1A9 ..... 345-8275

Fax - Administration ..... 344-5119

Brodie Resource Library

216 Brodie St S P7E 1C2 ..... 345-8275

County Park Branch Library

1020 Dawson Rd

County Fair Mall P7B 1K6 ..... 345-8275

Mary J L Black Branch Library

901 Edward St S P7E 6R2 ..... 345-8275

LICENSING & ENFORCEMENT

SEE Development & Emergency Services,

Licensing & Enforcement Division

LONG TERM CARE

Pioneer Ridge

750 Tungsten St ..... 684-3910

Administrator ..... 684-3917

Support Services for Seniors

Meals on Wheels ..... 625-3667

Meals on Wheels Supervisor ..... 625-2785

Meals on Wheels North Office ..... 684-2862

Jasper Place ..... 684-2990

LOTTERIES

Lottery & Bingo Licenses ..... 625-2546

Fax ..... 625-2233

## M

### MARINA

Prince Arthur's Landing Marina (Seasonal) (May to October) .....	345-2741
Marina (General Inquiries) .....	625-2941
Marina Park (Seasonal) (May to October) .....	684-2080

### MARRIAGE

Licences and Civil Marriages .....	625-2230
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### MAYOR

Mayor's Office .....	625-3600
Fax .....	623-1164

### MUNICIPAL ACCESSIBILITY SPECIALIST .....

Email: [Accesssibility@thunderbay.ca](mailto:Accesssibility@thunderbay.ca)

## N

## O

### OLDER ADULT CENTRES

Supervisor, Older Adults .....	684-3163
Thunder Bay 55 Plus Centre 700 River St P7A 3S6.....	684-3066
Program Registration .....	625-TIME
Or.....	625-8463
Volunteer Program.....	684-3277
Support Services (Friendly Visiting- Telephone Assurance).....	684-3471
West Arthur 55 Plus .....	625-3135

### OUTDOOR RINKS

SEE Parks

## P

### PARKING

Parking Authority Victoriaville Civic Centre 111 Syndicate Ave S... ..	625-2370
Fax.....	623-2848
Supervisor.....	625-3491

### PARKS

Inquiries-parks, sport fields,

playground equipment, recreation  
trails, picnics, grass cutting, marina  
Parks & Open Spaces Section  
General Inquiries .....625-2195  
Campgrounds (Seasonal June-  
September)  
Chippewa Park Campground .....623-3912  
Trowbridge Falls Campground.....683-6661  
Cemeteries ..... 625-3014  
Conservatory 1601 Dease St.....622-7036  
Outdoor Rinks.....625-2195

PLANNING

SEE Development & Emergency Services, Planning Division

POLICE

EMERGENCY ONLY.....9-1-1

Thunder Bay Police Service

(Main Number)

1200 Balmoral St P7B 5Z5.....684-1200

Web: [thunderbaypolice.ca/contact-us](http://thunderbaypolice.ca/contact-us)

Criminal Investigations Branch .....684-1204

Central Records.....684-1270

Crimes Against Children ..... 684-1200

Community Inclusion Team ..... 684-1200

Complaints Against Police.....684-1200

Court Office .....626-7000

Crime Stoppers Tip Line .....1 800 222-8477

Crime Stoppers-Admin Office.....684-1310

Finance and Facilities Branch .....684-1200

Firearms Officer.....684-1200 ext 1297

Freedom of Information Office.....684-1200

Human Resources . . . . .684-1200 ext 2054

Media Relations ..... 684-1200 ext 2413

Property & Stores.....684-1312

School Resource Officers .....684-1200

Traffic Unit.....684-1226

Victims/Witness Assistance ..... 626-7000

PROPERTY ASSESSMENT

Assessment Information.....625-2230

Municipal Property Assessment

Corporation (MPAC).....1 866 296-6722

PROPERTY STANDARDS

SEE Development & Emergency Services, Licensing & Enforcement Division

PROPERTY TAXES

SEE Taxes

PROVINCIAL LAND TAX/

IMPÔT FONCIER PROVINCIAL

SEE/VOIR Taxes

PURCHASING

SEE Supply Management

Q

R

REALTY SERVICES

SEE Development & Emergency Services, Realty Services Division

RECREATION & CULTURE

Program Registration .....625-TIME  
 Or.....625-8463  
 Web: [www.thunderbay.ca/recreation](http://www.thunderbay.ca/recreation)  
 General Inquiries.....625-2351  
 Arenas & Stadia.....627-9415  
 NRP After School Program .....626-6565  
 Community Centres Coordinator.....625-2304  
 Cultural Development, Community Programming &  
 Events..... 628-5250  
 Event Services.....684-2060  
 Inclusion Services .....684-3338  
 Junior Inclusion Services ..... 626-6565  
 Older Adults ..... 684-3471  
 Playgrounds Program .....625-2954  
 P.R.O. Kids.....625-3212  
 Sport Development ..... 631-6135  
 Summer Camps.....629-7051  
 Swimming  
 SEE Swimming Pools  
 Teens (Youth Move) .....629-7051

RECYCLING ..... 625-2195

RINKS

SEE Arenas & Stadia (indoor)

SEE Parks (outdoor)

ROADS

City Roads, Bridges, Traffic Signals,  
 Street Lighting, Street Sign  
 Maintenance, Snow Removal,  
 Infrastructure & Operations ..... 625-2195  
 Traffic Engineering.....625-2195

S

SCHOOL CROSSING GUARDS

School Crossing Guard Supervisor.....621-5395

SENIORS

SEE Older Adult Centres

SEWERS

Plugged Catchbasins, Surface  
Flooding, Drainage, Basement  
Flooding, Sewer Backup  
Infrastructure & Operations ..... 625-2195  
New Sewer & Water Connections.....625-2195  
Sewer Use Control.....625-2195  
Water Pollution Control Plant  
901 Atlantic Ave.....625-3370  
Fax.....623-7150

SNOW PLOWING

SEE Roads

SOCIAL SERVICES

SEE Provincial Pages - District of Thunder Bay  
Social Services Administration Board

SPILLS REPORTING

SEE Environment

STREETS & STREET LIGHTS

Infrastructure & Operations ..... 625-2195

SUPPLY MANAGEMENT

111 Syndicate Ave S Victoriaville  
Civic Centre  
General Inquiries .....625-2252  
Fax.....622-0181  
Procurement .....625-2298  
Inventory Control .....684-2254  
Printing + Imaging Services.....625-2272  
Web: [www.thunderbay.ca/materials](http://www.thunderbay.ca/materials)

SWIMMING POOLS

Program Registration.....625-TIME  
Or.....625-8463  
Canada Games Complex  
420 Winnipeg Ave P7B 6B7.....684-3311  
Supervisor-Canada Games Complex-Aquatics ..... 633-5163  
Indoor/Seasonal  
Supervisor-Aquatics & Wellness .....684-3314  
Sir Winston Churchill Community Pool  
130 Churchill Dr W.....577-2538  
Volunteer Pool  
180 Martha St.....345-5143  
Seasonal  
Boulevard Lake  
400 Lyon Blvd.....345-7261  
Heath Pool  
1251 Heath St.....475-0522  
Art Widnall Pool  
820 Minnesota S.....623-1480



# T

## TAXES

### Revenue Division

#### Municipal Property Tax

Inquiries ..... 625-2255

Fax ..... 623-4277

#### Provincial Land Tax/Impôt foncier

Provincial ..... 625-2122

Toll Free/Sans Frais.....1 866 400-2122

#### TTY/ATS

Toll Free/Sans Frais .....1 888 321-6774

## TBAYTEL

### 1046 Lithium Dr

Web: [www.tbaytel.net](http://www.tbaytel.net)

Customer Care & Technical Support ..... 623-4400

Toll Free ..... 1 800 264-9501

Cable Locate - ON1Call ..... 1 800 400-2255

Security Monitoring Station ..... 345-2739

Toll Free ..... 1 800 893-2739

Corporate Security ..... 625-2199

## TENNIS

### Thunder Bay Community Tennis

Centre (Seasonal May-September) .....577-1514

## THUNDER BAY POLICE SERVICES BOARD

Police Services Board Secretary.....622-9585

## TOURISM

### Tourism Thunder Bay Mailing Address:

PO Box 800

Thunder Bay, ON P7C 5K4

Manager .....625-3880

### Office Location

Suite 701-34 Cumberland St N

General Inquiries .....625-3960

Fax.....625-3789

Email: [visit@thunderbay.ca](mailto:visit@thunderbay.ca)

Web: [www.visitthunderbay.com](http://www.visitthunderbay.com)

### Tourist Information Bureaus

Terry Fox Centre.....983-2041

Toll Free (Visitors).....1 800 667-8386

1000 Hwy 11-17 E (Year-Round)

Pagoda Centre.....684-3670

Corner of Red River Rd &

Water St (Seasonal)

## TRAFFIC SIGNALS

Traffic signals.....625-2195

## TRANSIT

Transit Services Division.....684-3744

Fax.....345-5744  
Lost & Found.....684-3744  
Lift+ Specialized Transit Booking Line.....345-0777  
TTY (Teletypewriter) ..... 684-2997

TREES

Inquiries-Boulevard Trees, Maintenance  
& Care ..... 625-2195

U

V

VICTORIAVILLE CENTRE

Management & Leasing Office  
Mezzanine Level  
600 Victoria Ave E P7C 1A9.....623-4944

VOLUNTEER OPPORTUNITIES

Recreation & Culture Division.....625-3169

W

WASTE COLLECTION

Infrastructure & Operations Garbage, Recycling, Landfill, Waste  
Collection.....625-2195  
Landfill & Recycling hotline.....623-5756

WATER

Infrastructure & Operations Department ..... 625-2195  
Water Accounts - SEE Water Billing  
Water Treatment Plant  
RR13 Bare Point Rd.....683-8141  
Fax.....683-6316  
Water Fill Stations.....625-2195

WATER BILLING

Revenue Division  
500 Donald St E  
24 Hr Water Reading Phone-in.....625-3160  
Water Billing Inquiries.....625-2255  
Fax.....623-4277

WATER CONNECTIONS

New Sewer & Water Connections ..... 625-2195

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