

MUNICIPAL SERVICES

General Information, Office of the City Clerk: 625-2230

After Hours General Information (24/7): 625-2195

TDD Only: 622-2225

Online: thunderbay.ca

FREQUENTLY CALLED CITY NUMBERS

For Infrastructure & Operations Inquiries see:
(City roads, snow, waste management, traffic signals, street lighting,
street sign maintenance, trees, sewer and water)
625-2195

ANIMAL SERVICES	684-2156
AUDITORIUM.....	684-4444
BUS PASSES-INFORMATION.....	684-3744
BY-LAW ENFORCEMENT.....	625-2710
CHILD CARE CENTRES (Municipally operated)	625-2946
CITY INFORMATION	625-2230
ECONOMIC DEVELOPMENT	625-3960
FIRE ALARMS	9-1-1
HYDRO.....	343-1111
POWER OUTAGES& EMERGENCIES.....	343-1111
or toll-free	1-833-428-1451 opt 2
report outages online at synergynorth.ca	
LANDFILL SITE HOTLINE.....	623-5756
LIBRARIES Thunder Bay Public Library.....	345-8275
LICENCES Business.....	625-2710
Lottery/Bingo.....	625-2546
Cat and Dog.....	684-2156
Marriage.....	625-2230
MAPPING.....	625-2550
MEALS ON WHEELS.....	625-3667
PARKING AUTHORITY.....	625-2370
PARKS DIVISION.....	625-2195
PERMITS Building-Plumbing.....	625-2574

Fire.....	625-2103
PROPERTY STANDARDS.....	625-2710
PROVINCIAL LAND TAX/IMPÔT	
FONCIER PROVINCIAL	625-2122
Or... ..	1 866 400-2122
RECREATION & CULTURE DIVISION.....	625-2351
RECREATION PROGRAM REGISTRATION	
(625-TIME)	625-8463
RECYCLING	625-2195
SHELTER HOUSE.....	623-8182
TAX OFFICE	625-2255
TBAYTEL	
Customer Care & Technical Support.....	623-4400
Toll Free	1 800 264-9501
TOURISM.....	983-2041
TRANSIT INFORMATION LINE	684-3744
TREES ON BOULEVARD.....	625-2195
WASTE COLLECTION.....	625-2195
WATER BILLING	625-2255
WATER METER READING	
PHONE IN	625-3160

Mail can be directed to:

City Hall

PO Box 800

Thunder Bay, ON P7C 5K4

A

ACCESSIBILITY

Municipal Accessibility Specialist 625-2240
Email: Accessibility@thunderbay.ca

AMBULANCE

EMERGENCY ONLY.....9-1-1

AMBULANCE ADMINISTRATION

SEE Emergency Medical Services

ANIMAL SERVICES CENTRE.....684-2156

Pet Locator Line.....345-4156

(Recordings of Stray & Adoptive Animals)

Fax.....684-3247

ARCHIVES AND RECORDS/

FREEDOM OF INFORMATION

City of Thunder Bay Archives

City Archivist625-3390

ARENAS & STADIA

Fort William Gardens

Indoor Arenas, Ice Rentals 625-2434 or 252-9628

Outdoor Rinks

SEE Parks

Supervisor (Sport & Community Development. 627-9415

Current River Arena

425 Grenville Ave683-5771

Delaney Arena

300 Legion Track Dr 622-9888

Fort William Gardens

901 Miles St E 625-2929

Grandview Gardens

300 Madeline St767-2832

Neebing Memorial Gardens

1751 Bowlker Rd 939-1919

Port Arthur Arena

420 Lisgar St 345-5825

Thunder Bay Tournament Centre

2050 Mountain Rd 577-9998

B

BINGO

SEE Lotteries

BUDGETS

SEE Corporate Services & Long Term Care,
Financial Services Division

BUILDING

SEE Development & Emergency Services, Building Services
Division

BUSINESS DEVELOPMENT

SEE Economic Development

BY-LAW ENFORCEMENT

SEE Development & Emergency Services,
Licensing & Enforcement Division

C

CAMPING

Campgrounds (Seasonal June-September)

Chippewa Park Campground.....623-3912
Trowbridge Falls Campground.....683-6661
Off-season.....625-2941

CANADA GAMES COMPLEX

General Information684-3311
Program Registration625-8463
Supervisor Canada Games Complex - Aquatics 633-5163
Court Bookings.....684-3333
Children and Youth Programs.....620-1058
Fitness and Wellness..... ..684-3338
Web: www.gamescomplex.com

CASHIERS

Revenue Division - Cashiers

Civic Centre. 625-2609

CEMETERIES

Mountain View & St Patrick's Cemeteries 625-3014

CHILD CARE

General Inquiries & Applications for

Child Care.....625-2946
Fax.....625-3258

Child Care Centres (Municipally operated)

Algoma Child Care

58 Algoma St N.....684-3272

Grace Remus Child Care
 750 Tungsten St.....684-3594
 Woodcrest Child Care
 867 Woodcrest Road.....684-3687
 Ogden Child Care
 600 McKenzie St.....625-3810

CITY CLERK

Office of the City Clerk.....625-2230
 Fax.....623-5468
 City Clerk625-2238
 Deputy City Clerk.....625-2236

 By-laws.....625-2310
 City Archivist.....625-3390
 Commissioner of Oaths.....625-2230
 Marriage
 Licences & Ceremonies625-2230
 Freedom of Information.....625-2270
 Lottery & Bingo Licenses.....625-2546
 Fax.....625-2233

CITY COUNCIL

Mayor Bill Mauro.....625-3600

Councillors:

Albert Aiello -
 McIntyre Ward629-7531
 Mark Bentz - At Large.....628-6910
 Shelby Ch'ng -
 Northwood Ward708-1983
 Cody Fraser -
 Neebing Ward 633-3846
 Andrew Foulds -
 Current River Ward766-9914
 Trevor Giertuga - At Large.....628-4790
 Brian Hamilton -
 McKellar Ward251-2551
 Rebecca Johnson - At Large.....577-2807
 Brian McKinnon -
 Red River Ward767-3945
 Kristen Oliver -
 Westfort Ward627-2036
 Aldo Ruberto - At Large.....628-5547
 Peng You - At Large.....628-4305
 General Inquiries.....625-2230

CITY MANAGER'S OFFICE625-2224

Corporate Strategic Services
 Director625-3859
 Office of the City Clerk
 City Clerk625-2238
 City Solicitor & Corporate Counsel625-3752

Human Resources & Corporate Safety	
Director.....	625-3030
General Inquiries.....	625-2364
COMMISSIONER OF OATHS	
Office of the City Clerk	625-2230
COMMUNITY AUDITORIUM	
1 Paul Shaffer Dr P7B 6C7	
Tickets.	684-4444
General Inquiries.....	343-2310
Web: www.tbca.com	
COMMUNITY CENTRES	
Recreation & Culture Division	
111 Syndicate Ave S Victoriaville	
Civic Centre.....	625-2351
Current River Community Centre	
PO Box 22010 450 Dewe Ave.....	683-8451
Jumbo Gardens Community Centre	
330 Toivo St.....	625-2304
North End Community Centre	
954 Huron Ave.....	345-1951
North McIntyre Community Centre	
2051 Government Rd	767-1400
Oliver Road Community Centre	
563 Oliver Rd.....	345-9531
South Neebing Community Centre	
1841 Mountain Rd.....	475-4622
Vale Community Centre	
420 Vale Ave.....	625-2304
Vickers Heights Community Centre	
1695 Broadway Ave.....	577-4041
Volunteer Pool Community Centre	
180 Martha St.....	345-5145
West Arthur Community Centre	
1914 Arthur St W.	577-6661
West Thunder Community Centre	
915 Edward St S.....	475-9396
COMMUNITY SERVICES DEPARTMENT (Recreation/Culture, Municipal Child Care, Financial/Administration)	
General Information	625-2351
CONSERVATORY	
Centennial Botanical Conservatory	
1601 Dease St.....	622-7036
CORPORATE SERVICES &	
LONG TERM CARE	625-2242
Accounts Payable.	625-2243
Fax	623-7729
Budget	625-2362
Revenue Division	

Court Services
 General Inquiries 625-2999
 Fax 623-7751
 Cashiers.....625-2609
 General Accounts Receivable.....625-2255
 Tax Billing & Collection.....625-2255
 Water Billing and Collection.....625-2255
 24Hr Water Reading Phone-in.....625-3160
 Provincial Land Tax/Impôt foncier
 Provincial625-2122
 Or.....1 866 400-2122

STRATEGIC INITIATIVES & ENGAGEMENT

Director625-3859
 Fax 625-0181
 Supervisor - Corporate Communications & Community Engagement 625-3650

Indigenous Relations & Inclusion Manager.....625-2845

COURTS

Court Services
 101 Syndicate Ave S (Civic Centre).....625-2999
 Fax.....623-7751
 Provincial Offences Court
 101 Syndicate Ave S (Victoriaville).....625-2999
 Municipal Prosecutor
 Suite 408-101 Syndicate Ave N
 (Chapples Building)625-2413

D

DEVELOPMENT & EMERGENCY SERVICES

Development & Emergency Services Department
 111 Syndicate Ave S Victoriaville
 Civic Centre
 General Manager625-2572
 Fax.....623-2206
 Building Services Division
 Building, Plumbing, Pool,
 Fence Permits & Demolition,
 General Inquiries 625-2574
 Building Inspections
 Thunder Bay North..... 625-2570
 Thunder Bay South..... 625-3124
 Large Projects..... 625-2468
 Plumbing Inspections
 Thunder Bay North..... 625-2280
 Thunder Bay South..... 625-2868
 Backflow Prevention Officer..... 625-3430

Community Strategies

Manager - Community Strategies, Drug Strategy Lead 625-2942
 Specialist - Community Safety & Well-Being 625-2554
 Emergency Services
 SEE Emergency Medical Services,
 SEE Fire,
 SEE Police
 Licensing & Enforcement Division
 Manager 625-2644
 Fax. 625-2977
 Business Licences, By-law
 Enforcement, Property Standards
 Complaints, Sign Permits 625-2710
 Committee of Adjustment, Minor
 Variance, Consent To Sever
 Secretary-Treasurer..... 625-2538
 Assistant Secretary-Treasurer..... 625-2542
 Fax..... 623-2206
 Parking Authority
 Supervisor..... 625-3491
 General Inquiries 625-2370
 Fax..... 623-2848
 Planning Services Division
 Planning & Land Use, Zoning,
 Official Plan, Subdivision 625-2216
 Fax..... 623-2206

 Mapping... .. 625-2550
 Realty Services Division
 City Land Sales & General
 Inquiries..... 625-3199
 Fax..... 625-2977

E

ECONOMIC DEVELOPMENT

Thunder Bay Community Economic
 Development Commission (CEDC)
 Suite 701-34 Cumberland St N
 Economic Development Inquiries..... 625-3960
 Thunder Bay & District Entrepreneur
 Centre Inquiries..... 625-3972
 Toll Free..... 1 800 668-9360
 Fax..... 623-3962
 Email: develop@thunderbay.ca
 Web: gotothunderbay.ca

EMERGENCY MEDICAL SERVICES

Superior North Emergency Medical

105 Junot Ave S628-8859
 Web: www.SuperiorNorthEMS.com
 Deputy Chief Professional Standards.....625-4615
 Professional Standards Support Person.....625-4609
 Superior North EMS City Operations
 105 Junot Ave S628-8859
 Deputy Chief.....625-4605
 Superintendent.....625-4603
 Superior North EMS District Operations
 105 Junot Ave S.....628-8859
 Deputy Chief.....684-2568
 Superintendent, Greenstone Cluster 1 807 854-1288
 Geraldton Station.....1 807 854-2204
 Longlac Station.....1 807 876-2544
 Nakina Station.....1 807 329-9292
 Superintendent,Northshore Cluster 1-807-229-1178

 Manitouwadge Station.....1 807 826-3214
 Marathon Station1 807 229-1177
 Schreiber Station.....1 807 824-3348
 Terrace Bay Station.....1 807 825-3377
 Superintendent, Nipigon Cluster 1-807-887-3668

 Beardmore Station.....1 807 875-2436
 Nipigon Station.....1 807 887-3581
 Red Rock Station.....1 807 886-2610
 Superintendent, Western Cluster 625-4604
 Armstrong Station 1 807 583-1544
 Kakabeka Station 1 807 474-3312
 Shuniah Station 983-3200
 Upsala Station 1 807 986-2277

EMPLOYMENT

Inquiries 625-3866

Web: www.thunderbay.ca/jobs

ENGINEERING

Driveway permits, heavy load restrictions
 Engineering Division
 111 Syndicate Ave S Victoriaville
 Civic Centre
 General Inquiries.....625-2266
 Project Engineers Fax 625-3588
 Traffic & Parking Engineering.....625-2265
 Driveway Applications.....625-2266

ENVIRONMENT

Environment Division
 111 Syndicate Ave S Victoriaville
 Civic Centre
 General Inquiries 625-2195
 Sewer and Water Connections.....625-2195

Sewer Use Control.....	625-2195
Spills Reporting.....	625-2195
Sewer & Water Maintenance-Sewer	
Backup	625-2195
EarthCare Sustainability Coordinator	684-3217
Water Pollution Control Plant	
901 Atlantic Ave.	625-3370
Fax.	623-7150
Water Treatment Plant	
RR13 Bare Point Rd.	683-8141
Fax.	683-6316
Landfill Site Hotline	623-5756
Fax	768-5757
Supervisor	625-3392

F

FACILITIES, FLEET AND ENERGY MANAGEMENT	684-3553
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FINANCE

SEE Corporate Services & Long Term Care

FIRE

EMERGENCY ONLY.....	9-1-1
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Thunder Bay Fire Rescue

Administration

330 Vickers St N.....	625-2103
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Fax.....	623-4545
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Fire Chief.....	625-2101
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Deputy Fire Chief.....	625-2102
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Or.....	625-2104
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Division Chief Administration/Emergency

Management Coordinator.....	625-2726
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Training Division

Division Chief.....	625-2479
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Captain.....	625-3157
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Prevention/Investigations.....	625-2103
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Division Chief.....	625-2650
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Captain.....	625-3617
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Inspector-North.....	684-3082
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Inspector-South.....	625-3617
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The Arson Prevention Program for

Children.....	625-3297
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Fire Dispatch 1200 Balmoral St.....	684-1555
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 Fire Permits-available at all stations

 and online at www.thunderbay.ca/fire

Fire Stations

 Station 1

330 Vickers St N.....	625-2912
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Platoon Chief.....	625-2649
Station 2	
20 Junot Ave N.....	768-0641
Station 3	
60 Water St S.....	684-2916
Mechanical Division.....	684-2775
Station 4	
501 Churchill Dr W.....	577-8079
Station 5	
300 Hodder Ave.....	683-3541
Station 6	
1710 Frederica St W.....	473-5023
Station 7	
2065 20th Side Rd.....	473-4990
Station 8	
3000 Government Rd.....	768-0402
FREEDOM OF INFORMATION & PRIVACY	
Office of the City Clerk	
City Archives 235 Vickers St N.....	625-2270
FUNDING	
SEE Grants	

G

GARBAGE

SEE Infrastructure & Operations

GOLF COURSES

www.golfthunderbay.ca

Golf Program Registration	625-2941
Seasonal Golf Courses	
Chapples Golf Course	625-2582
Strathcona Golf Course	683-8251

GRANTS

Community Partnership Fund	625-3782
Community, Youth & Cultural Funding.....	625-2693
Event Development Grant.....	625-2305
Street Event Grant.....	625-2305

H

HEALTH CARE RECRUITMENT & RETENTION

SEE Thunder Bay Community Economic
Development Commission (CEDC)

HEALTH UNIT

Thunder Bay District Health Unit

999 Balmoral St P7B 6E7 625-5900
Fax 623-2369
Web: www.tbdhu.com

HOMES FOR THE AGED
See Long Term Care

HUMAN RESOURCES & CORPORATE SAFETY

Human Resources Division

Suite 42-125 Syndicate Ave S 625-2364
Recruitment Inquiries www.thunderbay.ca/jobs
Fax.....625-3585
TTY (Teletypewriter).....623-3974

HYDRO

Synergy North

General Inquiries & Scheduling

Services 343-1111

Power Outages and Electrical

Emergencies (24 Hours) 343-1111

Or toll-free 1-833-428-1451 opt 2

Web: www.synergynorth.ca

I

ICE RINKS

SEE Arenas & Stadia (indoor)

SEE Parks (outdoor)

INDIGENOUS RELATIONS & INCLUSION

Strategic Initiatives & Engagement

500 Donald St E 625-2485

INFRASTRUCTURE & OPERATIONS

Inquiries-Customer Service Calls,

Roads, Sewer & Water, Trees, Traffic

& Street Lighting, Traffic & Street

Name Signs, Waste Management

(Garbage, Recycling, Landfill,

Waste Collection) 625-2195

Landfill & Recycling Hotline 623-5756

INSURANCE AND RISK MANAGEMENT SERVICES

Insurance Administrator 625 3385

Fax 623 2256

J

K

L

LAND MANAGEMENT

SEE Development & Emergency Services,
Realty Services Division

LANDFILL SITE

SEE Infrastructure & Operations

LEGAL, INSURANCE AND RISK MANAGEMENT SERVICES

City Solicitor &

Corporate Counsel 625-3752
Insurance Administrator..... 625-3385
Fax..... 623-2256

LIBRARIES

Thunder Bay Public Library

Web/Online Catalogue: www.tbpl.ca

Waverley Resource Library

285 Red River Rd P7B 1A9 345-8275
Fax - Administration.....344-5119

Brodie Resource Library

216 Brodie St S P7E 1C2.....345-8275

County Park Branch Library

1020 Dawson Rd

County Fair Mall P7B 1K6.....345-8275

Mary J L Black Branch Library

901 Edward St S P7E 6R2.....345-8275

LICENSING & ENFORCEMENT

SEE Development & Emergency Services,
Licensing & Enforcement Division

LONG TERM CARE

Pioneer Ridge

750 Tungsten St 684-3910
Administrator 684-3917

Support Services for Seniors

Meals on Wheels 625-3667
Meals on Wheels Supervisor 625-2785
Meals on Wheels North Office 684-2862
Jasper Place 684-2990

LOTTERIES

Lottery & Bingo Licenses.....625-2546
Fax.....625-2233

M

MARINA

Prince Arthur's Landing Marina
 (Seasonal) (May to October) 345-2741
 Marina (General Inquiries) 625-2941
 Marina Park 684-2080

MARRIAGE

Licences and Civil Marriages 625-2230

MAYOR

Mayor's Office 625-3600
 Fax 623-1164

MUNICIPAL ACCESSIBILITY SPECIALIST 625-2240

Email: Accesssibility@thunderbay.ca

N

O

OLDER ADULT CENTRES

Supervisor, Older Adults 684-3163
 Thunder Bay 55 Plus Centre
 700 River St P7A 3S6..... 684-3066
 Program Registration 625-TIME
 Or..... 625-8463
 Volunteer Program..... 684-3277
 Support Services (Friendly Visiting-
 Telephone Assurance)..... 684-3471
 West Arthur 55 Plus 625-3135

OUTDOOR RINKS

SEE Parks

P

PARKING

Parking Authority
 Victoriaville Civic Centre
 111 Syndicate Ave S... 625-2370
 Fax..... 623-2848
 Supervisor..... 625-3491
 Senior Parking Services Clerk..... 625-2371

 Monthly Parking Information..... 625-2740

PARKS

Inquiries-parks, sport fields,
 playground equipment, recreation
 trails, picnics, grass cutting, marina

Parks & Open Spaces Section

General Inquiries625-2195
Campgrounds (Seasonal June-
September)
Chippewa Park Campground623-3912
Trowbridge Falls Campground.....683-6661
Cemeteries 625-3014
Conservatory 1601 Dease St.....622-7036
Outdoor Rinks.....625-2195

PLANNING

SEE Development & Emergency Services,
Planning Division

POLICE

EMERGENCY ONLY.....9-1-1
Thunder Bay Police Service
(Main Number)
1200 Balmoral St P7B 5Z5.....684-1200
Web: thunderbaypolice.ca/contact-us
Criminal Investigations Branch684-1204
Central Records.....684-1270
Child Abuse Investigator 684-1200
Community Inclusion Team 684-1200
Complaints Against Police.....684-1200
Court House626-7000
Crime Stoppers Tip Line1 800 222-8477
Crime Stoppers-Admin Office.....684-1310
Finance and Support Services684-1200
Firearms Officer.....684-1200 ext 1297
Freedom of Information Office684-1200
Human Resources684-1200 ext 2054
Media Relations 684-1200 ext 2413
Property & Stores.....684-1312

School Resource Officers684-1200
Traffic.....684-1226

Victims/Witness Assistance 626-7000

PROPERTY ASSESSMENT

Assessment Information.....625-2230
Municipal Property Assessment
Corporation (MPAC).....1 866 296-6722

PROPERTY STANDARDS

SEE Development & Emergency Services,
Licensing & Enforcement Division

PROPERTY TAXES

SEE Taxes

PROVINCIAL LAND TAX/IMPÔT

FONCIER PROVINCIAL
SEE/VOIR Taxes
PURCHASING
SEE Supply Management

Q

R

REALTY SERVICES

SEE Development & Emergency Services, Realty
Services Division

RECREATION & CULTURE

Program Registration 625-TIME
Or 625-8463
Web: www.thunderbay.ca/recreation
General Inquiries 625-2351
Arenas & Stadia 627-9415
NRP After School Program 626-6565

Community Centres Coordinator 625-2304
Cultural Development & Events 625-3836
Event Services 629-7098
Inclusion Services 684-3338
Junior Inclusion Services 626-6565
Playground Program 625-2954
P.R.O. Kids 625-3212
Summer Camps 629-7051
Swimming

SEE Swimming Pools

Teens (Youth Move) 629-7051
Youth Inclusion Program 632-8038

RECYCLING 625-2195

RINKS

SEE Arenas & Stadia (indoor)
SEE Parks (outdoor)

ROADS

City Roads, Bridges, Traffic Signals,
Street Lighting, Street Sign
Maintenance, Snow Removal,
Infrastructure & Operations 625-2195
Traffic Engineering 625-2195

S

SCHOOL CROSSING GUARDS

School Crossing Guard Supervisor.....621-5395

SENIORS

SEE Older Adult Centres

SEWERS

Plugged Catchbasins, Surface
Flooding, Drainage, Basement
Flooding, Sewer Backup
Infrastructure & Operations 625-2195
New Sewer & Water Connections.....625-2195
Sewer Use Control.....625-2195
Water Pollution Control Plant
901 Atlantic Ave.....625-3370
Fax.....623-7150

SNOW PLOWING

SEE Roads

SOCIAL SERVICES

SEE Provincial Pages - District of Thunder Bay
Social Services Administration Board

SPILLS REPORTING

SEE Environment

STREETS & STREET LIGHTS

Infrastructure & Operations 625-2195

SUPPLY MANAGEMENT

111 Syndicate Ave S Victoriaville
Civic Centre
General Inquiries625-2252
Fax.....622-0181
Procurement625-2298
Inventory Control684-2254
Printing + Imaging Services.....625-2272
Web: www.thunderbay.ca/materials

SWIMMING POOLS

Program Registration.....625-TIME
Or.....625-8463
Canada Games Complex
420 Winnipeg Ave P7B 6B7.....684-3311
Supervisor-Canada Games
Complex-Aquatics.....684-3339
Indoor/Seasonal
Supervisor-Aquatics & Wellness633-5163
Sir Winston Churchill Community Pool
130 Churchill Dr W.....577-2538
Volunteer Pool
180 Martha St.....345-5143
Seasonal
Boulevard Lake
400 Lyon Blvd.....345-7261
Heath Pool

1251 Heath St.....475-0522
Art Widnall Pool
820 Minnesota S.....623-1480

T

TAXES

Revenue Division

Municipal Property Tax

Inquiries 625-2255

Fax 623-4277

Provincial Land Tax/Impôt foncier

Provincial625-2122

Toll Free/Sans Frais.....1 866 400-2122

TTY/ATS

Toll Free/Sans Frais1 888 321-6774

TBAYTEL

1046 Lithium Dr

Web: www.tbaytel.net

Customer Care & Technical Support 623-4400

Toll Free 1 800 264-9501

Cable Locate - ON1Call 1 800 400-2255

Security Monitoring Station 345-2739

Toll Free 1 800 893-2739

Corporate Security 625-2199

TENNIS

Thunder Bay Community Tennis

Centre (Seasonal May-September)577-1514

THUNDER BAY POLICE SERVICES BOARD

Police Services Board Secretary.....622-9585

TOURISM

Tourism Thunder Bay Mailing Address:

PO Box 800

Thunder Bay, ON P7C 5K4

Manager625-3880

Office Location

Suite 701-34 Cumberland St N

General Inquiries625-3960

Fax.....625-3789

Email: visit@thunderbay.ca

Web: www.visitthunderbay.com

Tourist Information Bureaus

Terry Fox Centre.....983-2041

Toll Free (Visitors).....1 800 667-8386

1000 Hwy 11-17 E (Year Round)

Pagoda Centre.....684-3670

Corner of Red River Rd &

Water St (Seasonal)

TRAFFIC SIGNALS

Traffic signals.....625-2195

TRANSIT

Transit Services Division.....684-3744

Fax.....345-5744

Lost & Found.....684-3744

Lift+ Specialized Transit Booking Line.....345-0777

TTY (Teletypewriter) 684-2997

TREES

Inquiries-Boulevard Trees, Maintenance
& Care 625-2195

U

V

VICTORIAVILLE CENTRE

Management & Leasing Office

Mezzanine Level

600 Victoria Ave E P7C 1A9.....623-4944

VOLUNTEER OPPORTUNITIES

Recreation & Culture Division.....625-3169

W

WASTE COLLECTION

Infrastructure & Operations Garbage, Recycling, Landfill, Waste
Collection.....625-2195

Landfill & Recycling hotline.....623-5756

WATER

Infrastructure & Operations Department 625-2195

Water Accounts - SEE Water Billing

Water Treatment Plant

RR13 Bare Point Rd.....683-8141

Fax.....683-6316

Water Fill Stations.....625-2195

WATER BILLING

Revenue Division

500 Donald St E

24 Hr Water Reading Phone-in.....625-3160

Water Billing Inquiries.....625-2255

Fax.....623-4277

WATER CONNECTIONS

New Sewer & Water Connections 625-2195

X

Y

Z