MUNICIPAL SERVICES

General Information, Office of the City Clerk: 625-2230
After Hours General Information (24/7): 625-2195
TDD Only: 622-2225
Online: thunderbay.ca

Mail can be directed to:
City Hall
PO Box 800
Thunder Bay, ON P7C 5K4

FREQUENTLY CALLED CITY NUMBERS

For Infrastructure & Operations Inquiries:
(City roads, snow, waste management, traffic signals, street lighting,
street sign maintenance, trees, sewer and water)
625-2195

ANIMAL SERVICES .................................................. 684-2156
AUDITORIUM .................................................. 684-4444
BUS PASSES-INFORMATION ................................. 684-3744
BY-LAW ENFORCEMENT ...................................... 625-2710
CHILD CARE CENTRES
(Municipally operated) ........................................ 625-2946
CITY INFORMATION ........................................ 625-2230
ECONOMIC DEVELOPMENT .............................. 625-3960
FIRE ALARMS ................................................. 9-1-1
HYDRO .......................................................... 343-1111
POWER OUTAGES & EMERGENCY .................. 343-1002
LANDFILL SITE HOTLINE ................................. 623-5756
LIBRARIES
Thunder Bay Public Library .................................. 345-8275
LICENCES
Business ....................................................... 625-2710
Lottery/Bingo ............................................... 625-2546
Cat and Dog ................................................... 684-2156
Marriage ....................................................... 625-2230
MAPPING..........................................................625-2550
MEALS ON WHEELS..............................................625-3667
PARKING AUTHORITY............................................625-2370
PARKS DIVISION..................................................625-2313
PERMITS
   Building-Plumbing.......................................625-2574
   Fire..................................................................625-2649
PROPERTY STANDARDS.............................................625-2710
PROVINCIAL LAND TAX/IMPÔT
   FONCIER PROVINCIAL ......................................625-2122
   Or..................................................................1 866 400-2122
RECREATION & CULTURE DIVISION.......................625-2351
RECREATION PROGRAM REGISTRATION
   (625-TIME) .....................................................625-8463
RECYCLING ..........................................................625-2195
SHELTER HOUSE...................................................623-8182
TAX OFFICE ..........................................................625-2255
TBAYTEL
   Customer Care & Technical Support....................623-4400
   Toll Free .........................................................1 800 264-9501
TOURISM..............................................................625-3788
TRANSIT INFORMATION LINE ...............................684-3744
TREES ON BOULEVARD...........................................625-2195
WASTE COLLECTION.............................................625-2195
WATER BILLING ....................................................625-2255
WATER METER READING
   PHONE IN .........................................................625-3160

Mail can be directed to:
City Hall
PO Box 800
Thunder Bay, ON P7C 5K4
ABORIGINAL LIAISON
Office of the City Clerk
500 Donald St E...................................625-2146

ACCESSIBILITY
Municipal Accessibility Specialist ............... 625-2240
Email: Accessibility@thunderbay.ca

AMBULANCE
EMERGENCY ONLY.........................................9-1-1

AMBULANCE ADMINISTRATION
SEE Emergency Medical Services

ANIMAL SERVICES CENTRE..............................684-2156
Pet Locator Line........................................345-4156
(Recordings of Stray & Adoptive Animals)
Fax............................................................684-3247

ARCHIVES AND RECORDS/
FREEDOM OF INFORMATION
City of Thunder Bay Archives
City Archivist ..................................625-3390

ARENAS & STADIA
Fort William Gardens
Indoor Arenas, Ice Rentals ......................... 625-2434
Outdoor Rinks
SEE Parks
Supervisor ( Arenas) ................................... 625-3062
Current River Arena
425 Grenville Ave ................................... 683-5771
Delaney Arena
300 Legion Track Dr ................................... 622-9888
Fort William Gardens
901 Miles St E ........................................ 625-2929
Supervisor...........................................625-3062
Grandview Gardens
300 Madeline St ....................................... 767-2832
Neebing Memorial Gardens
1751 Bowlker Rd ..................................... 939-1919
Port Arthur Arena
420 Lisgar St ........................................ 345-5825
Thunder Bay Tournament Centre
2050 Mountain Rd ................................. 577-9998
BINGO
   SEE Lotteries

BUDGETS
   SEE Corporate Services & Long Term Care, Financial Services Division

BUILDING
   SEE Development & Emergency Services, Building Services Division

BUSINESS DEVELOPMENT
   SEE Economic Development

BY-LAW ENFORCEMENT
   SEE Development & Emergency Services, Licensing & Enforcement Division

C

CAMPING
   Campgrounds (Seasonal June-September)
   Chippewa Park Campground..........................623-3912
   Trowbridge Falls Campground........................683-6661
   Off-season........................................625-2941

CANADA GAMES COMPLEX
   General Information...............................684-3311
   Program Registration..............................625-TIME
   Or..............................................625-8463
   Court Bookings....................................684-3333
   Web: www.gamescomplex.com

CASHIERS
   Revenue Division - Cashiers
   Civic Centre.....................................625-2609

CEMETERIES
   Mountain View & St Patrick's Cemeteries...........625-3014

CHILD CARE
   General Inquiries & Applications for
   Child Care........................................625-2946
   Fax.............................................625-3258

Child Care Centres (Municipally operated)
   Algoma Child Care
       58 Algoma St N...............................684-3272
   Grace Remus Child Care
       750 Tungsten St..............................684-3594
   Woodcrest Child Care
       867 Woodcrest Road.........................684-3687
Ogden Child Care
600 McKenzie St.................................625-3810

CITY CLERK
Office of the City Clerk.............................625-2230
Fax..................................................623-5468
City Clerk and Police
Services Board Secretary..........................625-2238
Deputy City Clerk..................................625-2236
Aboriginal Liaison................................625-2146
By-laws.............................................625-2310
City Archivist.....................................625-3390
Commissioner of Oaths.........................625-2230

Marriages
(Licences & Ceremonies)..........................625-2230
Freedom of Information..........................625-2270
Lottery & Bingo Licenses........................625-2546
Fax.............................................625-2233

CITY COUNCIL
Mayor Bill Mauro.................................625-3600
Councillors:
Albert Aiello - McIntyre Ward..................629-7531
Mark Bentz - At Large..........................628-6910
Shelby Ch’ng - Northwood Ward...............708-1983
Andrew Foulds - Current River Ward.........766-9914
Trevor Giertuga - At Large.....................683-8041
Brian Hamilton - McKellar Ward...............251-2551
Rebecca Johnson - At Large....................577-2807
Brian McKinnon - Red River Ward............767-3945
Kristen Oliver - Westfort Ward...............627-2036
Aldo Ruberto - At Large.......................628-5547
Peng You - At Large..............................628-4305
General Inquiries...............................625-2230

CITY MANAGER’S OFFICE........................625-2224
Corporate Strategic Services
Director...........................................625-3859
Office of the City Clerk
City Clerk..........................................625-2238
City Solicitor & Corporate Counsel.........625-2595
Human Resources & Corporate Safety
Director............................................625-3030
General Inquiries.................................625-2364

COMMISSIONER OF OATHS
Office of the City Clerk............................625-2230

COMMUNITY AUDITORIUM
1 Paul Shaffer Dr P7B 6C7
  Tickets. ........................................684-4444
  General Inquiries...............................343-2310
  Web:  www.tbca.com

COMMUNITY CENTRES
Recreation & Culture Division
  111 Syndicate Ave S Victoriaville
    Civic Centre..................................625-2351
Current River Community Centre
  PO Box 22010 450 Dewe Ave....................683-8451
  Jumbo Gardens Community Centre
    330 Toivo St..................................621-00355
North End Community Centre
  954 Huron Ave..................................345-1951
North McIntyre Community Centre
  2051 Government Rd ............................767-1400
Oliver Road Community Centre
  563 Oliver Rd..................................345-9531
South Neebing Community Centre
  1841 Mountain Rd...............................475-4622
Vale Community Centre
  420 Vale Ave....................................621-00355
Vickers Heights Community Centre
  1695 Broadway Ave...............................577-4041
Volunteer Pool Community Centre
  180 Martha St..................................625-3524
West Arthur Community Centre
  1914 Arthur St W................................577-6661
West Thunder Community Centre
  915 Edward St S.................................475-9396

COMMUNITY SERVICES DEPARTMENT
General Information ................................625-2351
Central Support Services Division
  General Information.............................625-2351

CONSERVATORY
Centennial Botanical Conservatory
  1601 Dease St..................................622-7036

CORPORATE SERVICES &
LONG TERM CARE .................................625-2389
Accounts Payable................................625-2307
Fax .............................................623-7729
Budget ...........................................................625-2362
Revenue Division
  Court Services
  General Inquiries ........................................625-2999
  Fax ..........................................................623-7751
  Cashiers ......................................................625-2609
  General Accounts Receivable .........................625-2255
  Tax Billing & Collection ........................................625-2255
  Water Billing and Collection ..............................625-2255
  24Hr Water Reading Phone-in ..............................625-3160
  Provincial Land Tax/Impôt foncier
    Or ...........................................................1 866 400-2122
CORPORATE STRATEGIC SERVICES
  Director .......................................................625-3859
  Fax ..........................................................625-0181
  Corporate Communications Supervisor ...................625-3650
  Crime Prevention Coordinator ..............................625-2554
  Drug Strategy Coordinator .................................625-2942
COURTS
  Court Services
    101 Syndicate Ave S (Civic Centre) ..................625-2999
    Fax ..........................................................623-7751
  Provincial Offences Court
    101 Syndicate Ave S (Victoriaville) .................625-2999
  Municipal Prosecutor
    101 Syndicate Ave N
      Suite 408 (Chapples Building) .....................625-2413
  Municipal Prosecutor .................................625-3990

DEVELOPMENT & EMERGENCY SERVICES
  Development & Emergency Services Department
    111 Syndicate Ave S Victoriaville
      Civic Centre
        General Manager ......................................625-2572
        Fax .........................................................623-2206
  Building Services Division
    Building, Plumbing, Pool,
      Fence Permits & Demolition,
        General Inquiries ......................................625-2574
    Building Inspections
      Thunder Bay North .......................................625-2570
      Thunder Bay South .......................................625-3124
      Large Projects .........................................625-2468
Plumbing Inspections
Thunder Bay North.............................. 625-2280
Thunder Bay South.............................. 625-2868
Backflow Prevention Officer................. 625-3430

Emergency Services
SEE Emergency Medical Services,
SEE Fire,
SEE Police

Licensing & Enforcement Division
Manager...........................................625-2644
Fax. ............................................. 625-2977

Business Licences, By-law
  Enforcement, Property Standards
  Complaints, Sign Permits ..................... 625-2710
Committee of Adjustment, Minor
  Variance, Consent To Sever
Secretary-Treasurer..............................625-2538
Assistant Secretary-Treasurer.................625-2542
  Fax.............................................623-2206

Parking Authority
  Supervisor........................................625-3491
  General Inquiries .............................625-2370
  Fax...............................................623-2848

Planning Division
  Planning & Land Use, Zoning,
  Official Plan, Subdivision .................... 625-2216
  Fax.............................................623-2206
Policy Development ............................... 625-2406
  Fax ..............................................623-2206
Mapping............................................625-2550

Realty Services Division
  City Land Sales & General
  Inquiries......................................625-3199
  Fax.............................................625-2977

ECONOMIC DEVELOPMENT

Thunder Bay Community Economic Development Commission (CEDC)
Suite 201-34 Cumberland St N
  Economic Development Inquiries.............625-3960
Thunder Bay & District Entrepreneur
  Centre Inquiries..............................625-3972
  Toll Free......................................1 800 668-9360
  Fax.............................................623-3962

Email: develop@thunderbay.ca
Web: www.ThunderBayCEDC.ca
EMERGENCY MEDICAL SERVICES
Superior North Emergency Medical Services District Headquarters/
North Station
105 Junot Ave S ..................................625-3259
Web: www.SuperiorNorthEMS.com
Deputy Chief Professional Standards...............625-4615
Professional Standards Support Person ...........625-4609

Superior North EMS City Operations
105 Junot Avenue S ................................625-4611
Deputy Chief .....................................625-4605
Superintendent ..................................625-4603

Superior North EMS District Operations
P O Box 937 Nipigon, ON........................1 807 887-0001
Deputy Chief .....................................1 807 684-2568
Superintendent Greenstone Cluster ...............1 807 854-1288
Geraldton Station ..................................1 807 854-2204
Longlac Station ....................................1 807 876-2544
Nakina Station .....................................1 807 329-9292
Superintendent Northshore Cluster ...............1 807 229-1178
Manitouwadge Station .............................1 807 826-3214
Marathon Station ..................................1 807 229-1177
Schreiber Station ..................................1 807 824-3348
Terrace Bay Station ................................1 807 825-3377
Superintendent Nipigon Cluster ...................1 807 887-3668
Beardmore Station ................................1 807 875-2436
Nipigon Station ...................................1 807 887-3581
Red Rock Station ..................................1 807 886-2610
Superintendent, Western Cluster ..................625-4604
Armstrong Station ................................1 807 583-1544
Conmee Station ....................................1 807 933-4633
Shuniah Station ....................................983-3200
Upsala Station .....................................1 807 986-2277

EMPLOYMENT
SEE Human Resources & Corporate Safety

ENGINEERING
Driveway permits, heavy load restrictions
Engineering Division
111 Syndicate Ave S Victoriaville
Civic Centre
General Inquiries ...................................625-2266
Project Engineers Fax .............................625-3588
Traffic & Parking Engineering .....................625-2265
Driveway Applications ............................625-2266
ENVIRONMENT
Environment Division
111 Syndicate Ave S Victoriaville
Civic Centre
  General Inquiries ............................. 625-2195
  Sewer and Water Connections ..................... 625-2195
  Sewer Use Control ................................ 625-2195
  Spills Reporting .................................. 625-2195
  Sewer & Water Maintenance-Sewer
    Backup ........................................... 625-2195
EarthCare Sustainability Coordinator .......... 684-3217
Water Pollution Control Plant
  901 Atlantic Ave. .............................. 625-3370
  Fax ........................................ 623-7150
Water Treatment Plant
  RR13 Bare Point Rd. ............................ 683-8141
  Fax ........................................ 683-6316
Landfill Site Hotline ......................... 623-5756
  Fax ........................................ 768-5757
  Supervisor .................................... 625-3392

F

FACILITIES SERVICES
  SEE Community Services Department
FLEET SERVICES
  SEE Community Services Department
FINANCE
  SEE Corporate Services & Long Term Care
FIRE
  EMERGENCY ONLY........................................ 9-1-1
  Thunder Bay Fire Rescue
  Administration
    330 Vickers St N............................... 625-2103
    Fax ........................................ 623-4545
    Fire Chief .................................. 625-2101
    Deputy Fire Chief ........................... 625-2102
    Or .......................................... 625-2104
  Division Chief Administration/Emergency
    Management Coordinator ...................... 625-2726
    Training Division
      Division Chief ................................ 625-2479
      Captain ................................... 625-3157
    Prevention/Investigations .................... 625-2103
      Division Chief .............................. 625-2650
      Captain ................................... 625-3617
      Inspector-North ............................ 684-3082
Inspector-South...................................625-3617
The Arson Prevention Program for
Children...........................................625-3297
Fire Dispatch 1200 Balmoral St.................684-1555
Fire Permits-available at all stations
and online at www.thunderbay.ca/fire

Fire Stations
Station 1
  330 Vickers St N................................625-2912
  Platoon Chief..................................625-2649
Station 2
  20 Junot Ave N..................................768-0641
Station 3
  60 Water St S..................................684-2916
  Mechanical Division............................684-2775
Station 4
  501 Churchill Dr W.........................577-8079
Station 5
  300 Hodder Ave................................683-3541
Station 6
  1710 Frederica St W.........................473-5023
Station 7
  2065 20th Side Rd..................................473-4990
Station 8
  3000 Government Rd.........................768-0402

FREEDOM OF INFORMATION & PRIVACY
  Office of the City Clerk
    City Archives 235 Vickers St N.................625-2270

G

GARBAGE
  SEE Infrastructure & Operations
GOLF COURSES
  www.golfthunderbay.ca
    Golf Program Registration .................. 625-2941
      Seasonal Golf Courses
        Chapples Golf Course ...................625-2582
        Strathcona Golf Course ...............683-8251

H

HEALTH CARE RECRUITMENT & RETENTION
  SEE Recreation & Culture
HEALTH UNIT
Thunder Bay District Health Unit
999 Balmoral St P7B 6E7 .......................... 625-5900
Fax .................................................. 623-2369
Web:  www.tbdhu.com

HOMES FOR THE AGED
See Long Term Care

HOUSING
SEE Provincial Pages - District of
Thunder Bay Social Services Administration Board

HUMAN RESOURCES & CORPORATE SAFETY
Human Resources Division
141 May St S ..................................... 625-2364
Recruitment Inquiries ............................ 625-3866
Fax ............................................... 625-3585
TTY (Teletypewriter) ................................ 623-3974
Web:  www.thunderbay.ca/jobs

HYDRO
Thunder Bay Hydro
General Inquiries & Scheduling
Services ............................................. 343-1111
Power Outages and Electrical
Emergencies (24 Hours) ........................ 343-1002
Web:  www.tbhydro.com

I

ICE RINKS
SEE Arenas & Stadia (indoor)
SEE Parks (outdoor)

INFRASTRUCTURE & OPERATIONS
Inquiries - Customer Service Calls,
Roads, Sewer & Water, Trees, Traffic
& Street Lighting, Traffic & Street
Name Signs, Waste Management
(Garbage, Recycling, Landfill,
Waste Collection) ............................. 625-2195
Landfill & Recycling Hotline ................. 623-5756

J

K
LAND MANAGEMENT
SEE Development & Emergency Services, Realty Services Division

LANDFILL SITE
SEE Infrastructure & Operations

LEGAL AND RISK MANAGEMENT SERVICES
City Solicitor &
  Corporate Counsel ........................................ 625-2595
Corporate Risk Manager ................................ 625-3385
Fax .......................................................... 623-2256

LIBRARIES
Thunder Bay Public Library
  Web/Online Catalogue: www.tbpl.ca
Waverley Resource Library
  285 Red River Rd P7B 1A9 ................................ 345-8275
  Fax - Administration .......................... 344-5119
Brodie Resource Library
  216 Brodie St S P7E 1C2 .......................... 345-8275
County Park Branch Library
  1020 Dawson Rd
  County Fair Mall P7B 1K6 .......................... 345-8275
Mary J L Black Branch Library
  901 Edward St S P7E 6R2 .......................... 345-8275

LICENSING & ENFORCEMENT
SEE Development & Emergency Services, Licensing & Enforcement Division

LONG TERM CARE
Pioneer Ridge
  750 Tungsten St .................................. 684-3910
  Lee Mesic-Administrator ......................... 684-3917
Support Services for Seniors
  Meals on Wheels ............................. 625-3667
  Meals on Wheels Supervisor .................. 625-2785
  Meals on Wheels North Office ............... 684-2862
  Jasper Place ................................... 684-2990

LOTTERIES
Lottery & Bingo Licenses .................. 625-2546
Fax ...................................................... 625-2233
MARINA

Prince Arthur's Landing Marina
(Seasonal) ............................................ 345-2741
Marina (General Inquiries) ....................... 625-2313
Marina Park ....................................... 684-2080

MARRIAGE

Licences and Civil Marriages ...................... 625-2230

MAYOR

Mayor's Office ..................................... 625-3600
Fax .................................................. 623-1164

MUNICIPAL ACCESSIBILITY SPECIALIST ........... 625-2240
Email: Accessibility@thunderbay.ca

OLDER ADULT CENTRES

Supervisor, Older Adults ............................. 684-3163
Thunder Bay 55 Plus Centre
700 River St P7A 3S6 .................................. 684-3066
Program Registration ................................ 625-TIME
Or ..................................................... 625-8463
Volunteer Program .................................. 684-3277
Support Services (Friendly Visiting-
Telephone Assurance) .............................. 684-3471

OUTDOOR RINKS

SEE Parks

PARKING

Parking Authority
Victoriaville Civic Centre
111 Syndicate Ave S ................................ 625-2370
Fax ..................................................... 623-2848
Supervisor ............................................ 625-3491
Senior Parking Services Clerk ................... 625-2371
Ticket Clerk ......................................... 625-2372
Monthly Parking Information ................. 625-2740
PARKS
Inquiries-parks, sport fields, playground equipment, recreation trails, picnics, grass cutting, marina

Parks & Open Spaces Section
General Inquiries ........................................ 625-2313
Campgrounds (Seasonal May-September)
Chippewa Park Campground .......................... 623-3912
Trowbridge Falls Campground....................... 683-6661
Cemeteries ............................................ 625-3014
Conservatory 1601 Dease St.......................... 622-7036
Outdoor Rinks ...................................... 625-2313

PLANNING
SEE Development & Emergency Services, Planning Division

POLICE
EMERGENCY ONLY.................................................. 9-1-1
Thunder Bay Police Service
(Main Number)
1200 Balmoral St P7B 5Z5............................. 684-1200
Criminal Investigations Branch...................... 684-1204
Central Records........................................... 684-1270
Complaints Against Police............................ 684-1200
Court House.............................................. 626-7000
Crime Stoppers: Tip Line: 1-800-222-8477
Admin Office............................................. 684-1310
Firearms Officer ......................................... 684-1297
Freedom of Information Office...................... 684-1200
Human Resources (ext 2054) ......................... 684-1200
Property & Stores....................................... 684-1312
Support Services........................................ 684-1339
Traffic..................................................... 684-1226
Youth Section............................................ 684-1200
School Resource Officers .............................. 684-1200

PROPERTY ASSESSMENT
Assessment Information.............................. 625-2230
Municipal Property Assessment
Corporation (MPAC)........................................ 1 866 296-6722

PROPERTY STANDARDS
SEE Development & Emergency Services, Licensing & Enforcement Division

PROPERTY TAXES
SEE Taxes
PROVINCIAL LAND TAX/IMPÔT FONCIER PROVINCIAL
SEE/VOIR Taxes
PURCHASING
   SEE Supply Management

Q

R

REALTY SERVICES
   SEE Development & Emergency Services, Realty Services Division

RECREATION & CULTURE

   Program Registration.................................625-TIME
   Or..........................................................625-8463
   Web:  www.thunderbay.ca/recreation
   General Inquiries........................................625-2351

   Arenas & Stadia........................................625-3062
   Children & Youth Neighbourhood
      Recreation Programs ..................................625-2232
   Community Centres Coordinator.......................621-0035
   Cultural Services.......................................625-2416
   Events.....................................................629-7098
   Fitness & Wellness......................................684-3324
   Inclusion Services.....................................625-3220
   Playground Program....................................625-2232
   P.R.O. Kids................................................625-3212
   Skating Lessons........................................625-3168
   Summer Camps..........................................625-2418
   Swimming
      SEE Swimming Pools
   Teens (Youth Move)......................................625-2418

RECYCLING .................................................. 625-2195

RINKS
   SEE Arenas & Stadia (indoor)
   SEE Parks (outdoor)

ROADS
   City Roads, Bridges, Traffic Signals,
      Street Lighting, Street Sign
   Maintenance, Snow Removal,
   Infrastructure & Operations ...........................  625-2195
   Traffic Engineering..................................... 625-2195
SCHOOL CROSSING GUARDS
   School Crossing Guard Supervisor .................. 621-5395
SENIORS
   SEE Older Adult Centres
SEWERS
   Plugged Catchbasins, Surface
      Flooding, Drainage, Basement
      Flooding, Sewer Backup
   Infrastructure & Operations ......................... 625-2195
   New Sewer & Water Connections ..................... 625-2195
   Sewer Use Control ................................ 625-2195
   Water Pollution Control Plant
      901 Atlantic Ave ................................. 625-3370
      Fax ............................................. 623-7150
SNOW PLOWING
   SEE Roads
SOCIAL SERVICES
   SEE Provincial Pages - District of Thunder Bay
      Social Services Administration Board
SPILLS REPORTING
   SEE Environment
STREETS & STREET LIGHTS
   Infrastructure & Operations .......................... 625-2195
SUPPLY MANAGEMENT
   111 Syndicate Ave S Victoriaville
   Civic Centre
      General Inquiries .................................. 625-2252
      Fax ............................................. 622-0181
      Procurement ..................................... 625-2298
      Inventory Control ................................. 684-2254
      Printing + Imaging Services ..................... 625-2272
      Web: www.thunderbay.ca/materials
SWIMMING POOLS
   Program Registration ................................ 625-TIME
      Or ............................................. 625-8463
   Canada Games Complex
      420 Winnipeg Ave P7B 6B7 ......................... 684-3311
      Supervisor-Canada Games
         Complex-Aquatics .............................. 684-3339
   Indoor/Seasonal
      Supervisor-Aquatics & Wellness .................. 684-3321
   Sir Winston Churchill Community Pool
      130 Churchill Dr W ................................ 577-2538
Volunteer Pool
180 Martha St.....................................345-5143
Seasonal
Boulevard Lake
400 Lyon Blvd..................................345-7261
Dease Pool
370 Vickers St N..................................623-6013
Heath Pool
1251 Heath St...................................475-0522
Art Widnall Pool
820 Minnesota S..................................623-1480

TAXES
Revenue Division

Municipal Property Tax Inquiries .................. 625-2255
Fax ........................................................ 623-4277
Provincial Land Tax/Impôt foncier
Provincial ....................................................625-2122
Toll Free/Sans Frais.................................1 866 400-2122
TTY/ATS
Toll Free/Sans Frais ..............................1 888 321-6774

TBAYTEL
1046 Lithium Dr
Web: www.tbaytel.net
Customer Care & Technical Support .............. 623-4400
Toll Free ..............................................1 800 264-9501
Cable Locate – ON1Call ..........................1 800 400-2255
Security Monitoring Station ....................345-2739
Toll Free .............................................. 1 800 893-2739
Corporate Security .................................625-2199

TENNIS
Thunder Bay Community Tennis
Centre (Seasonal May-September) ...............577-1514

TOURISM
Tourism Thunder Bay Mailing Address:
PO Box 800
Thunder Bay, ON P7C 5K4
Manager ...............................................625-3880

Office Location
34 Cumberland St N, Suite 701
General Inquiries ..................................625-3788
Fax..........................................................625-3789

Email: visit@thunderbay.ca
Web: www.visitthunderbay.com
Tourist Information Bureaus
Terry Fox Centre.................................983-2041
   Toll Free (Visitors)......................1 800 667-8386
   1000 Hwy 11-17 E (Year Round)
Pagoda Centre.................................684-3670
   Corner of Red River Rd &
   Water St (Seasonal)

TRAFFIC SIGNALS
SEE Streets & Street Lights

TRANSIT
Transit Services Division..........................684-3744
   Fax.............................................345-5744
   Lost & Found.................................684-3744

   Lift+ Specialized Transit Booking Line............345-0777
   TTY (Teletypewriter) ............................684-2997

TREES
Inquiries-Boulevard Trees, Maintenance
   & Care ...........................................625-2195

VICTORIAVILLE CENTRE
Management & Leasing Office
   Mezzanine Level
   600 Victoria Ave E P7C 1A9......................623-4944

VOLUNTEER OPPORTUNITIES
   Recreation & Culture Division.....................625-3169

W

WASTE COLLECTION
SEE Infrastructure & Operations

WATER
Infrastructure & Operations Department ............. 625-2195
Water Accounts - SEE Water Billing
Water Treatment Plant
   RR13 Bare Point Rd..............................683-8141
   Fax.............................................683-6316
   Water Delivery North...........................684-3460
   Water Delivery South...........................474-4806
WATER BILLING
Revenue Division
500 Donald St E
24 Hr Water Reading Phone-in....................625-3160
Water Billing Inquiries..........................625-2255
Fax.............................................623-4277
WATER CONNECTIONS
New Sewer & Water Connections ................. 625-2195

X

Y

Z