

{CITY LOGO}

MUNICIPAL SERVICES

General Information, Office of the City Clerk: 625-2230

After Hours General Information (24/7): 625-2195

TDD Only: 622-2225

Online: thunderbay.ca

FREQUENTLY CALLED CITY NUMBERS

For Infrastructure & Operations Inquiries see:
(City roads, snow, waste management, traffic signals, street lighting,
street sign maintenance, trees, sewer and water)
[625-2195](tel:625-2195)

ANIMAL SERVICES	684-2156
AUDITORIUM.....	684-4444
BUS PASSES-INFORMATION.....	684-3744
BY-LAW ENFORCEMENT.....	625-2710
CHILD CARE CENTRES (Municipally operated)	625-2946
CITY INFORMATION	625-2230
ECONOMIC DEVELOPMENT	625-3960
FIRE ALARMS	9-1-1
HYDRO.....	343-1111
POWER OUTAGES & EMERGENCY.....	343-1002
LANDFILL SITE HOTLINE.....	623-5756
LIBRARIES Thunder Bay Public Library.....	345-8275
LICENCES Business.....	625-2710
Lottery/Bingo.....	625-2546
Cat and Dog.....	684-2156
Marriage.....	625-2230
MAPPING.....	625-2550
MEALS ON WHEELS.....	625-3667
PARKING AUTHORITY.....	625-2370
PARKS DIVISION.....	625-2313
PERMITS Building-Plumbing.....	625-2574
Fire.....	625-2649
PROPERTY STANDARDS.....	625-2710

PROVINCIAL LAND TAX/IMPÔT

FONCIER PROVINCIAL	625-2122
Or... ..	1 866 400-2122
RECREATION & CULTURE DIVISION.....	625-2351
RECREATION PROGRAM REGISTRATION (625-TIME)	625-8463
RECYCLING	625-2195
SHELTER HOUSE.....	623-8182
TAX OFFICE	625-2255
TBAYTEL	
Customer Care & Technical Support.....	623-4400
Toll Free	1 800 264-9501
TOURISM.....	625-3788
TRANSIT INFORMATION LINE	684-3744
TREES ON BOULEVARD.....	625-2195
WASTE COLLECTION.....	625-2195
WATER BILLING	625-2255
WATER METER READING	
PHONE IN	625-3160

Mail can be directed to:

City Hall

PO Box 800

Thunder Bay, ON P7C 5K4

A

ACCESSIBILITY

Municipal Accessibility Specialist 625-2240
Email: Accessibility@thunderbay.ca

AMBULANCE

EMERGENCY ONLY.....9-1-1

AMBULANCE ADMINISTRATION

SEE Emergency Medical Services

ANIMAL SERVICES CENTRE.....684-2156

Pet Locator Line.....345-4156
(Recordings of Stray & Adoptive Animals)

Fax.....684-3247

ARCHIVES AND RECORDS/

FREEDOM OF INFORMATION

City of Thunder Bay Archives

City Archivist625-3390

ARENAS & STADIA

Fort William Gardens

Indoor Arenas, Ice Rentals 625-2434

Outdoor Rinks

SEE Parks

Supervisor ([Sport & Community Development Arenas](#)) ~~625-3062627-9415~~

Current River Arena

425 Grenville Ave683-5771

Delaney Arena

300 Legion Track Dr 622-9888

Fort William Gardens

901 Miles St E 625-2929

Supervisor.....625-3062

Grandview Gardens

300 Madeline St767-2832

Neebing Memorial Gardens

1751 Bowlker Rd 939-1919

Port Arthur Arena

420 Lisgar St 345-5825

Thunder Bay Tournament Centre

2050 Mountain Rd 577-9998

B

BINGO

SEE Lotteries

BUDGETS

SEE Corporate Services & Long Term Care,
Financial Services Division

BUILDING

SEE Development & Emergency Services, Building Services
Division

BUSINESS DEVELOPMENT

SEE Economic Development

BY-LAW ENFORCEMENT

SEE Development & Emergency Services,
Licensing & Enforcement Division

C

CAMPING

Campgrounds (Seasonal June-September)

Chippewa Park Campground.....	623-3912
Trowbridge Falls Campground.....	683-6661
Off-season.....	625-2941

CANADA GAMES COMPLEX

General Information	684-3311
Program Registration.....	625- TIME -8463
Or	625-8463
Court Bookings.....	684-3333
<u>Children and Youth Programs.....</u>	<u>620-1058</u>
<u>Fitness and Wellness.....</u>	<u>684-3338</u>
Web: www.gamescomplex.com	

CASHIERS

Revenue Division - Cashiers

Civic Centre.	625-2609
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CEMETERIES

Mountain View & St Patrick's Cemeteries	625-3014
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CHILD CARE

General Inquiries & Applications for

Child Care.....	625-2946
Fax.....	625-3258

Child Care Centres (Municipally operated)

Algoma Child Care

58 Algoma St N.....	684-3272
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Grace Remus Child Care

750 Tungsten St.....	684-3594
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Woodcrest Child Care

867 Woodcrest Road.....	684-3687
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Ogden Child Care

600 McKenzie St.....	625-3810
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CITY CLERK

Office of the City Clerk.....625-2230
 Fax.....623-5468
 City Clerk ~~and Police~~
~~Services Board Secretary~~.....625-2238
 Deputy City Clerk.....625-2236
 Police Services Board Secretary.....622-9585
 By-laws.....625-2310
 City Archivist.....625-3390
 Commissioner of Oaths.....625-2230
 —Marriages
 (+Licences & Ceremonies+)625-2230
 Freedom of Information.....625-2270
 Lottery & Bingo Licenses.....625-2546
 Fax.....625-2233

CITY COUNCIL

Mayor Bill Mauro.....625-3600
 Councillors:
 Albert Aiello -
 McIntyre Ward629-7531
 Mark Bentz - At Large.....628-6910
 Shelby Ch'ng -
 Northwood Ward708-1983
 Cody Fraser -
 Neebing Ward 633-3846
 Andrew Foulds -
 Current River Ward766-9914
 Trevor Giertuga - At Large.....~~683-8041~~7628-4790
 Brian Hamilton -
 McKellar Ward251-2551
 Rebecca Johnson - At Large.....577-2807
 Brian McKinnon -
 Red River Ward767-3945
 Kristen Oliver -
 Westfort Ward627-2036
 Aldo Ruberto - At Large.....628-5547
 Peng You - At Large.....628-4305
 General Inquiries.....625-2230

CITY MANAGER'S OFFICE625-2224

Corporate Strategic Services
 Director625-3859
 Office of the City Clerk
 City Clerk625-2238
 City Solicitor & Corporate Counsel625-2595
 Human Resources & Corporate Safety
 Director.....625-3030
 General Inquiries.....625-2364

COMMISSIONER OF OATHS

Office of the City Clerk625-2230

COMMUNITY AUDITORIUM

1 Paul Shaffer Dr P7B 6C7

Tickets684-4444

General Inquiries343-2310

Web: www.tbca.com

COMMUNITY CENTRES

Recreation & Culture Division

111 Syndicate Ave S Victoriaville

Civic Centre625-2351

Current River Community Centre

PO Box 22010 450 Dewe Ave683-8451

Jumbo Gardens Community Centre

330 Toivo St~~621-0035~~625-2304

North End Community Centre

954 Huron Ave345-1951

North McIntyre Community Centre

2051 Government Rd767-1400

Oliver Road Community Centre

563 Oliver Rd345-9531

South Neebing Community Centre

1841 Mountain Rd475-4622

Vale Community Centre

420 Vale Ave~~621-0035~~ 625-2304

Vickers Heights Community Centre

1695 Broadway Ave577-4041

Volunteer Pool Community Centre

180 Martha St625-3524

West Arthur Community Centre

1914 Arthur St W577-6661

West Thunder Community Centre

915 Edward St S475-9396

COMMUNITY SERVICES DEPARTMENT ([Facilities, Fleet & Energy Management, Recreation/Culture, Municipal Child Care, Financial/Administration](#))

General Information625-2351

~~Central Support Services Division~~

~~General Information625-2351~~

CONSERVATORY

Centennial Botanical Conservatory

1601 Dease St622-7036

CORPORATE SERVICES &

LONG TERM CARE625-~~2389~~2242

Accounts Payable625-~~2307~~2243

Fax623-7729

Budget625-2362

Revenue Division

Court Services

General Inquiries625-2999

Fax623-7751

Cashiers625-2609

General Accounts Receivable.....	625-2255
Tax Billing & Collection.....	625-2255
Water Billing and Collection.....	625-2255
24Hr Water Reading Phone-in.....	625-3160
Provincial Land Tax/Impôt foncier	
Provincial	625-2122
Or.....	1 866 400-2122

CORPORATE STRATEGIC SERVICES

Director	625-3859
Fax	625-0181
Corporate Communications Supervisor	625-3650
Crime Prevention Coordinator	625-2554
Drug Strategy Coordinator	625-2942
Indigenous Relations & Inclusion Manager.....	625-2845

COURTS

Court Services	
101 Syndicate Ave S (Civic Centre).....	625-2999
Fax.....	623-7751
Provincial Offences Court	
101 Syndicate Ave S (Victoriaville).....	625-2999
Municipal Prosecutor	
Suite 408-101 Syndicate Ave N	
(Chapples Building)	625-2413

D

DEVELOPMENT & EMERGENCY SERVICES

Development & Emergency Services Department	
111 Syndicate Ave S Victoriaville	
Civic Centre	
General Manager	625-2572
Fax.....	623-2206
Building Services Division	
Building, Plumbing, Pool,	
Fence Permits & Demolition,	
General Inquiries	625-2574
Building Inspections	
Thunder Bay North.....	625-2570
Thunder Bay South.....	625-3124
Large Projects.....	625-2468
Plumbing Inspections	
Thunder Bay North.....	625-2280
Thunder Bay South.....	625-2868
Backflow Prevention Officer.....	625-3430
Emergency Services	
SEE Emergency Medical Services,	
SEE Fire,	
SEE Police	
Licensing & Enforcement Division	

Manager	625-2644
Fax	625-2977
Business Licences, By-law Enforcement, Property Standards Complaints, Sign Permits	625-2710
Committee of Adjustment, Minor Variance, Consent To Sever Secretary-Treasurer.....	625-2538
Assistant Secretary-Treasurer.....	625-2542
Fax.....	623-2206
Parking Authority Supervisor.....	625-3491
General Inquiries	625-2370
Fax.....	623-2848
Planning Services Division Planning & Land Use, Zoning, Official Plan, Subdivision	625-2216
Fax.....	623-2206
Policy Development	625-2406
Fax	623-2206
Mapping... ..	625-2550
Realty Services Division City Land Sales & General Inquiries.....	625-3199
Fax.....	625-2977

E

ECONOMIC DEVELOPMENT

Thunder Bay Community Economic Development Commission (CEDC) Suite 701-34 Cumberland St N Economic Development Inquiries.....	625-3960
Thunder Bay & District Entrepreneur Centre Inquiries.....	625-3972
Toll Free.....	1 800 668-9360
Fax.....	623-3962
Email: develop@thunderbay.ca Web: www.ThunderBayCEDC.ca	

EMERGENCY MEDICAL SERVICES

Superior North Emergency Medical Services District Headquarters/ North Station 105 Junot Ave S	625-3259
Web: www.SuperiorNorthEMS.com Deputy Chief Professional Standards.....	625-4615
Professional Standards Support Person.....	625-4609
Superior North EMS City Operations 105 Junot Avenue S	625-4611

Deputy Chief.....	625-4605
Superintendent.....	625-4603
Superior North EMS District Operations	
P O Box 937 Nipigon, ON.....	1 807 887-0001
Deputy Chief.....	684-2568
Superintendent Greenstone Cluster	1 807 854-1288
Geraldton Station.....	1 807 854-2204
Longlac Station.....	1 807 876-2544
Nakina Station.....	1 807 329-9292
Superintendent	
Northshore Cluster.....	1 807 229-1178
Manitouwadge Station.....	1 807 826-3214
Marathon Station	1 807 229-1177
Schreiber Station.....	1 807 824-3348
Terrace Bay Station.....	1 807 825-3377
Superintendent	
Nipigon Cluster.....	1 807 887-3668
Beardmore Station.....	1 807 875-2436
Nipigon Station.....	1 807 887-3581
Red Rock Station.....	1 807 886-2610
Superintendent, Western Cluster	625-4604
Armstrong Station	1 807 583-1544
Conmee Station	1 807 933-4633
Shuniah Station	983-3200
Upsala Station	1 807 986-2277

EMPLOYMENT

Inquiries	625-3866
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Web: www.thunderbay.ca/jobs

ENGINEERING

Driveway permits, heavy load restrictions
Engineering Division
111 Syndicate Ave S Victoriaville
Civic Centre

General Inquiries.....	625-2266
Project Engineers Fax	625-3588
Traffic & Parking Engineering.....	625-2265
Driveway Applications.....	625-2266

ENVIRONMENT

Environment Division
111 Syndicate Ave S Victoriaville
Civic Centre

General Inquiries	625-2195
Sewer and Water Connections.....	625-2195
Sewer Use Control.....	625-2195
Spills Reporting.....	625-2195
Sewer & Water Maintenance-Sewer	
Backup	625-2195
EarthCare Sustainability Coordinator	684-3217
Water Pollution Control Plant	

901 Atlantic Ave.625-3370
 Fax.623-7150
 Water Treatment Plant
 RR13 Bare Point Rd.683-8141
 Fax.683-6316
 Landfill Site Hotline623-5756
 Fax 768-5757
 Supervisor 625-3392

F

FACILITIES SERVICES

SEE Community Services Department

FLEET SERVICES

SEE Community Services Department

FINANCE

SEE Corporate Services & Long Term Care

FIRE

EMERGENCY ONLY.9-1-1

Thunder Bay Fire Rescue

Administration

330 Vickers St N.625-2103

Fax.623-4545

Fire Chief.625-2101

Deputy Fire Chief.625-2102

Or 625-2104

Division Chief Administration/Emergency

Management Coordinator.625-2726

Training Division

Division Chief.625-2479

Captain. 625-3157

Prevention/Investigations.625-2103

Division Chief.625-2650

Captain.625-3617

Inspector-North.684-3082

Inspector-South.625-3617

The Arson Prevention Program for

Children.625-3297

Fire Dispatch 1200 Balmoral St.684-1555

Fire Permits-available at all stations

and online at www.thunderbay.ca/fire

Fire Stations

Station 1

330 Vickers St N.625-2912

Platoon Chief.625-2649

Station 2

20 Junot Ave N.768-0641

Station 3

60 Water St S.684-2916

Mechanical Division.....	684-2775
Station 4	
501 Churchill Dr W.....	577-8079
Station 5	
300 Hodder Ave.....	683-3541
Station 6	
1710 Frederica St W.....	473-5023
Station 7	
2065 20th Side Rd.....	473-4990
Station 8	
3000 Government Rd.....	768-0402
FREEDOM OF INFORMATION & PRIVACY	
Office of the City Clerk	
City Archives 235 Vickers St N.....	625-2270

FUNDING

SEE Grants

G

GARBAGE

SEE Infrastructure & Operations

GOLF COURSES

www.golfthunderbay.ca

Golf Program Registration	625-2941
Seasonal Golf Courses	
Chapples Golf Course	625-2582
Strathcona Golf Course	683-8251

GRANTS

Community, Youth & Cultural Funding.....	625-2693
Event Development Grant.....	625-2305
Street Event Grant.....	625-2305

H

HEALTH CARE RECRUITMENT & RETENTION

SEE Thunder Bay Community Economic
Development Commission (CEDC)

HEALTH UNIT

Thunder Bay District Health Unit	
999 Balmoral St P7B 6E7	625-5900
Fax	623-2369
Web: www.tbdhu.com	

HOMES FOR THE AGED

See Long Term Care

HUMAN RESOURCES & CORPORATE SAFETY

Human Resources Division	
Suite 42-125 Syndicate Ave S	625-2364

Recruitment Inquiries 625-3866
Fax.....625-3585
TTY (Teletypewriter).....623-3974
Web: www.thunderbay.ca/jobs

HYDRO

Synergy North

General Inquiries & Scheduling
Services 343-1111

Power Outages and Electrical
Emergencies (24 Hours) 343-1002

Web: www.tbhydro.com

I

ICE RINKS

SEE Arenas & Stadia (indoor)

SEE Parks (outdoor)

INDIGENOUS RELATIONS & INCLUSION

Corporate Strategic Services
500 Donald St E 625-2805

INFRASTRUCTURE & OPERATIONS

Inquiries-Customer Service Calls,
Roads, Sewer & Water, Trees, Traffic
& Street Lighting, Traffic & Street
Name Signs, Waste Management
(Garbage, Recycling, Landfill,
Waste Collection) 625-2195
Landfill & Recycling Hotline 623-5756

INSURANCE AND RISK MANAGEMENT SERVICES

Corporate Risk Manager 625 3385
Fax 623 2256

J

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L

LAND MANAGEMENT

SEE Development & Emergency Services,
Realty Services Division

LANDFILL SITE

SEE Infrastructure & Operations

LEGAL, [INSURANCE](#) AND RISK MANAGEMENT SERVICES

City Solicitor &

Corporate Counsel 625-2595
Corporate Risk Manager..... 625-3385
Fax..... 623-2256

LIBRARIES

Thunder Bay Public Library
Web/Online Catalogue: www.tbpl.ca
Waverley Resource Library
285 Red River Rd P7B 1A9 345-8275
Fax - Administration.....344-5119
Brodie Resource Library
216 Brodie St S P7E 1C2.....345-8275
County Park Branch Library
1020 Dawson Rd
County Fair Mall P7B 1K6.....345-8275
Mary J L Black Branch Library
901 Edward St S P7E 6R2.....345-8275

LICENSING & ENFORCEMENT

SEE Development & Emergency Services,
Licensing & Enforcement Division

LONG TERM CARE

Pioneer Ridge
750 Tungsten St 684-3910
Administrator 684-3917
Support Services for Seniors
Meals on Wheels 625-3667
Meals on Wheels Supervisor 625-2785
Meals on Wheels North Office 684-2862
Jasper Place 684-2990

LOTTERIES

Lottery & Bingo Licenses.....625-2546
Fax.....625-2233

M

MARINA

Prince Arthur's Landing Marina
(Seasonal) (May to October) 345-2741
Marina (General Inquiries) 625-2313
Marina Park 684-2080

MARRIAGE

Licences and Civil Marriages 625-2230

MAYOR

Mayor's Office 625-3600
Fax 623-1164

MUNICIPAL ACCESSIBILITY SPECIALIST625-2240

Email: Accesssibility@thunderbay.ca

N

O

OLDER ADULT CENTRES

Supervisor, Older Adults684-3163
 Thunder Bay 55 Plus Centre
 700 River St P7A 3S6.....684-3066
 Program Registration625-TIME
 Or.....625-8463
 Volunteer Program.....684-3277
 Support Services (Friendly Visiting-
 Telephone Assurance).....684-3471

OUTDOOR RINKS

SEE Parks

P

PARKING

Parking Authority
 Victoriaville Civic Centre
 111 Syndicate Ave S... ..625-2370
 Fax.....623-2848
 Supervisor.....625-3491
 Senior Parking Services Clerk.....625-2371
 Ticket Clerk.....625-2372
 Monthly Parking Information.....625-2740

PARKS

Inquiries-parks, sport fields,
 playground equipment, recreation
 trails, picnics, grass cutting, marina
 Parks & Open Spaces Section
 General Inquiries625-2313
 Campgrounds (Seasonal ~~May~~June-
 September)
 Chippewa Park Campground623-3912
 Trowbridge Falls Campground.....683-6661
 Cemeteries 625-3014
 Conservatory 1601 Dease St.....622-7036
 Outdoor Rinks.....625-2313

PLANNING

SEE Development & Emergency Services,
 Planning Division

POLICE

EMERGENCY ONLY.....9-1-1
 Thunder Bay Police Service
 (Main Number)
 1200 Balmoral St P7B 5Z5.....684-1200
 Criminal Investigations Branch684-1204
 Central Records.....684-1270

Complaints Against Police.....	684-1200
Court House	626-7000
Crime Stoppers Tip Line	1 800 222-8477
Crime Stoppers -Admin Office.....	684-1310
Firearms Officer.....	684-1297
Freedom of Information Office	684-1200
Human Resources (ext 2054)	684-1200
Property & Stores.....	684-1312
Finance and Support Services (ext 2038)	684-1200
Traffic.....	684-1226
Youth Section.....	684-1200
School Resource Officers	684-1200

PROPERTY ASSESSMENT

Assessment Information.....	625-2230
Municipal Property Assessment Corporation (MPAC).....	1 866 296-6722

PROPERTY STANDARDS

SEE Development & Emergency Services,
Licensing & Enforcement Division

PROPERTY TAXES

SEE Taxes

PROVINCIAL LAND TAX/IMPÔT

FONCIER PROVINCIAL
SEE/VOIR Taxes

PURCHASING

SEE Supply Management

Q

R

REALTY SERVICES

SEE Development & Emergency Services, Realty
Services Division

RECREATION & CULTURE

Program Registration	625-TIME
Or.....	625-8463
Web: www.thunderbay.ca/recreation	
General Inquiries.....	625-2351
Arenas & Stadia.....	625-3062
NRP After School Program	625-2954
Children & Youth Neighbourhood Recreation Programs	625-3220
Community Centres Coordinator.....	621-0035 625-2304
Cultural Development & Events	

Services	625-2416-628-5250
Events Services.....	629-7098
Fitness & Wellness	684-3338
Inclusion Services	684-3338
<u>Junior Inclusion Services</u>	<u>626-6565</u>
Playground Program	625-3220-625-2954
P.R.O. Kids.....	625-3212
Summer Camps.....	625-2418 629-7051
Swimming	
SEE Swimming Pools	
Teens (Youth Move).....	625-2418 629-7051
Youth Inclusion Program.....	632-8038
RECYCLING	625-2195
RINKS	
SEE Arenas & Stadia (indoor)	
SEE Parks (outdoor)	
ROADS	
City Roads, Bridges, Traffic Signals,	
Street Lighting, Street Sign	
Maintenance, Snow Removal,	
Infrastructure & Operations	625-2195
Traffic Engineering.....	625-2195
S	
SCHOOL CROSSING GUARDS	
School Crossing Guard Supervisor.....	621-5395
SENIORS	
SEE Older Adult Centres	
SEWERS	
Plugged Catchbasins, Surface	
Flooding, Drainage, Basement	
Flooding, Sewer Backup	
Infrastructure & Operations	625-2195
New Sewer & Water Connections.....	625-2195
Sewer Use Control.....	625-2195
Water Pollution Control Plant	
901 Atlantic Ave.....	625-3370
Fax.....	623-7150
SNOW PLOWING	
SEE Roads	
SOCIAL SERVICES	
SEE Provincial Pages - District of Thunder Bay	
Social Services Administration Board	
SPILLS REPORTING	
SEE Environment	
STREETS & STREET LIGHTS	
Infrastructure & Operations	625-2195
SUPPLY MANAGEMENT	

111 Syndicate Ave S Victoriaville
Civic Centre
General Inquiries625-2252
Fax.....622-0181
Procurement625-2298
Inventory Control684-2254
Printing + Imaging Services.....625-2272
Web: www.thunderbay.ca/materials

SWIMMING POOLS

Program Registration.....625-TIME
Or.....625-8463
Canada Games Complex
420 Winnipeg Ave P7B 6B7.....684-3311
Supervisor-Canada Games
Complex-Aquatics.....684-3339
Indoor/Seasonal
Supervisor-Aquatics & Wellness~~684-3321~~630-4544
Sir Winston Churchill Community Pool
130 Churchill Dr W.....577-2538
Volunteer Pool
180 Martha St.....345-5143
Seasonal
Boulevard Lake
400 Lyon Blvd.....345-7261
~~Sandy Beach~~
~~Sandy Beach Rd.....625-2931~~
~~Dease Pool~~
~~370 Vickers St N.....623-6013~~
Heath Pool
1251 Heath St.....475-0522
Art Widnall Pool
820 Minnesota S.....623-1480

T

TAXES

Revenue Division
Municipal Property Tax
Inquiries 625-2255
Fax 623-4277
Provincial Land Tax/Impôt foncier
Provincial625-2122
Toll Free/Sans Frais.....1 866 400-2122
TTY/ATS
Toll Free/Sans Frais1 888 321-6774

TBAYTEL

1046 Lithium Dr
Web: www.tbaytel.net
Customer Care & Technical Support 623-4400

Toll Free 1 800 264-9501
 Cable Locate - ON1Call 1 800 400-2255
 Security Monitoring Station 345-2739
 Toll Free 1 800 893-2739
 Corporate Security 625-2199

TENNIS

Thunder Bay Community Tennis
 Centre (Seasonal May-September)577-1514

TOURISM

Tourism Thunder Bay Mailing Address:
 PO Box 800
 Thunder Bay, ON P7C 5K4
 Manager625-3880

Office Location

Suite 701-34 Cumberland St N
 General Inquiries625-3960
 Fax.....625-3789

Email: visit@thunderbay.ca

Web: www.visitthunderbay.com

Tourist Information Bureaus

Terry Fox Centre.....983-2041
 Toll Free (Visitors).....1 800 667-8386
 1000 Hwy 11-17 E (Year Round)
 Pagoda Centre.....684-3670
 Corner of Red River Rd &
 Water St (Seasonal)

TRAFFIC SIGNALS

~~SEE Streets & Street Lights~~ Traffic signals.....625-2195

TRANSIT

Transit Services Division.....684-3744
 Fax.....345-5744
 Lost & Found.....684-3744
 Lift+ Specialized Transit Booking Line.....345-0777
 TTY (Teletypewriter) 684-2997

TREES

Inquiries-Boulevard Trees, Maintenance
 & Care 625-2195

U

V

VICTORIAVILLE CENTRE

Management & Leasing Office
 Mezzanine Level
 600 Victoria Ave E P7C 1A9.....623-4944

VOLUNTEER OPPORTUNITIES

Recreation & Culture Division.....625-3169

W

WASTE COLLECTION

~~SEE~~ Infrastructure & Operations Garbage, Recycling, Landfill, Waste
Collection.....625-2195
Landfill & Recycling hotline.....623-5756

WATER

Infrastructure & Operations Department 625-2195

Water Accounts - SEE Water Billing

Water Treatment Plant

RR13 Bare Point Rd.....683-8141

Fax.....683-6316

~~Water Delivery North.....684-3460~~

~~Water Fill Stations-Delivery South.....625-
2195 474-4806~~

WATER BILLING

Revenue Division

500 Donald St E

24 Hr Water Reading Phone-in.....625-3160

Water Billing Inquiries.....625-2255

Fax.....623-4277

WATER CONNECTIONS

New Sewer & Water Connections 625-2195

X

Y

Z