

The Corporation of the City of Thunder Bay

Corporate Structure

Effective: January 1, 2021

City Council

City Manager – Norm Gale

Office of the City Clerk* – Krista Power, City Clerk

City Solicitor & Corporate Council* – Patty Robinet, City Solicitor

Corporate Strategic Services – Karen Lewis, Director

- Corporate Communications
- Strategic Initiatives
- Indigenous Relations & Inclusion

Human Resources & Corporate Safety – Karie Ortgiese, Director

- Compensation, Benefits & Health Services
- Corporate Safety
- Labour Relations
- Staffing, Development & Support Services

Development & Emergency Services – Mark Smith, General Manager

Divisions:

- Thunder Bay Fire Rescue
- Superior North EMS
- Building Services
- Licensing & Enforcement
- Planning Services
- Realty Services
- Administrative Services

Community Services – Kelly Robertson, General Manager

Divisions:

- Recreation & Culture
- Facilities, Fleet & Energy Management
- Transit Services
- Central Support Services

Corporate Services & Long Term Care – Linda Evans, General Manager & City Treasurer*

Divisions:

- Home for the Aged
- Financial Services
- Revenue
- Corporate Information Technology
- Internal Audit & Continuous Improvement

Infrastructure & Operations – Kerri Marshall, General Manager

Divisions:

- Environment
- Engineering & Operations
- Central Support

*Reports to Council for statutory purposes and to City Manager for administrative purposes.

Affiliated Local Boards & Commissions

- Lakehead Region Conservation Authority
- Thunder Bay District Board of Health
- Synergy North Corporation Board (GM Infrastructure & Operations)
- Community Economic Development Commissions (GM Development & Emergency Services)
- Parking Authority Board (GM Development & Emergency Services)
- Thunder Bay Community Auditorium Board
- Thunder Bay District Social Services Administration Board
- Thunder Bay Police Services Board
- Thunder Bay Public Library Board
- Tbaytel Municipal Service Board (GM Corporate Services & Long Term Care)
- Victoriaville Board of Management

Listed above are the City-funded boards and commissions. The City Manager participates on external boards or a designate as noted.