

CITY OF THUNDER BAY  
MUNICIPAL SERVICES

General Information, Office of the City Clerk: 625-2230  
After Hours General Information (24/7): 625-2195  
TDD Only: 622-2225  
Online: [thunderbay.ca](http://thunderbay.ca)

Mail can be directed to:  
City Hall  
PO Box 800  
Thunder Bay, ON P7C 5K4

FREQUENTLY CALLED CITY NUMBERS

For Infrastructure & Operations Inquiries:  
(City roads, snow, waste management, traffic signals, street lighting,  
street sign maintenance, trees, sewer and water)  
625-2195

ANIMAL SERVICES .....	684-2156
AUDITORIUM.....	684-4444
BUS PASSES-INFORMATION.....	684-3744
BY-LAW ENFORCEMENT.....	625-2710
CHILD CARE CENTRES (Municipally operated) .....	625-2946
CITY INFORMATION .....	625-2230
ECONOMIC DEVELOPMENT .....	625-3960
FIRE ALARMS .....	9-1-1
HYDRO.....	343-1111
POWER OUTAGES & EMERGENCY.....	343-1002
LANDFILL SITE HOTLINE.....	623-5756
LIBRARIES Thunder Bay Public Library.....	345-8275
LICENCES Business.....	625-2710
Lottery/Bingo.....	625-2546
Cat and Dog.....	684-2156
Marriage.....	625-2230
MAPPING.....	625-2550
MEALS ON WHEELS.....	625-3667
PARKING AUTHORITY.....	625-2370
PARKS DIVISION.....	625-2313

PERMITS	
Building-Plumbing.....	625-2574
Fire.....	625-2649
PROPERTY STANDARDS.....	625-2710
PROVINCIAL LAND TAX/IMPÔT	
FONCIER PROVINCIAL.....	625-2122
Or... ..	1 866 400-2122
RECREATION & CULTURE DIVISION.....	625-2351
RECREATION PROGRAM REGISTRATION	
(625-TIME).....	625-8463
RECYCLING.....	625-2195
SHELTER HOUSE.....	623-8182
TAX OFFICE.....	625-2255
TBAYTEL	
Customer Care & Technical Support.....	623-4400
Toll Free.....	1 800 264-9501
TOURISM.....	625-3788
TRANSIT INFORMATION LINE.....	684-3744
TREES ON BOULEVARD.....	625-2195
WASTE COLLECTION.....	625-2195
WATER BILLING.....	625-2255
WATER METER READING	
PHONE IN.....	625-3160

**A**

ABORIGINAL LIAISON

Office of the City Clerk  
500 Donald St E.....625-2146

ACCESSIBILITY

Municipal Accessibility Specialist ..... 625-2240  
Email: [Accessibility@thunderbay.ca](mailto:Accessibility@thunderbay.ca)

AMBULANCE

EMERGENCY ONLY.....9-1-1

AMBULANCE ADMINISTRATION

SEE Emergency Medical Services

ANIMAL SERVICES CENTRE.....684-2156

Pet Locator Line.....345-4156  
(Recordings of Stray & Adoptive Animals)

Fax.....684-3247

ARCHIVES AND RECORDS/

FREEDOM OF INFORMATION

City of Thunder Bay Archives

City Archivist.....625-3390

ARENAS & STADIA

Fort William Gardens

Indoor Arenas, Ice Rentals ..... 625-2434

Outdoor Rinks

SEE Parks

Skating Program Registration. ....625-8463

Supervisor (Arenas) ..... 625-3062

Current River Arena

425 Grenville Ave .....683-5771

Delaney Arena

300 Legion Track Dr ..... 622-9888

Fort William Gardens

901 Miles St E ..... 625-2929

Supervisor.....625-3062

Grandview Gardens

300 Madeline St .....767-2832

Neebing Memorial Gardens

1751 Bowlker Rd ..... 939-1919

Port Arthur Arena

420 Lisgar St ..... 345-5825

Thunder Bay Tournament Centre

2050 Mountain Rd ..... 577-9998

**B**

BINGO

SEE Lotteries

BUDGETS

SEE Corporate Services & Long Term Care,  
Financial Services Division

BUILDING

SEE Development & Emergency Services, Building Services  
Division

BUSINESS DEVELOPMENT

SEE Economic Development

BY-LAW ENFORCEMENT

SEE Development & Emergency Services,  
Licensing & Enforcement Division

**C**

CAMPING

Campgrounds (Seasonal June-September)

Chippewa Park Campground.....623-3912  
Trowbridge Falls Campground.....683-6661

CANADA GAMES COMPLEX

General Information.....684-3311  
Program Registration.....625-TIME  
Or.....625-8463  
Court Bookings.....684-3333

Web: [www.gamescomplex.com](http://www.gamescomplex.com)

CASHIERS

Revenue Division - Cashiers  
Civic Centre.....625-2609

CEMETERIES

Mountain View & St Patrick's Cemeteries.....625-3014

CHILD CARE

General Inquiries & Applications for  
Child Care.....625-2946  
Fax.....625-3258

Child Care Centres (Municipally operated)

Algoma Child Care  
58 Algoma St N.....684-3272  
Grace Remus Child Care  
750 Tungsten St.....684-3594  
Woodcrest Child Care  
867 Woodcrest Road.....684-3687  
Ogden Child Care

600 McKenzie St.....	625-3810
CITY CLERK	
Office of the City Clerk.....	625-2230
Fax.....	623-5468
City Clerk and Police	
Services Board Secretary.....	625-2238
Deputy City Clerk.....	625-2236
Aboriginal Liaison.....	625-2146
By-laws.....	625-2310
City Archivist.....	625-3390
Commissioner of Oaths.....	625-2230
Marriages (Licences & Ceremonies) .....	625-2230
Freedom of Information.....	625-2270
Lottery & Bingo Licenses.....	625-2546
Fax.....	625-2233
CITY COUNCIL	
Mayor Keith Hobbs.....	625-3600
Councillors:	
Iain Angus - At Large.....	474-0926
Shelby Ch'ng - Northwood Ward.....	708-1983
Andrew Foulds - Current River Ward.....	766-9914
Trevor Giertuga - McIntyre Ward.....	683-8041
Larry Hebert - At Large.....	622-7938
Rebecca Johnson - At Large.....	577-2807
Brian McKinnon - Red River Ward.....	767-3945
Paul Pugh - McKellar Ward.....	346-8485
Frank Pullia - At Large.....	767-6579
Aldo Ruberto - At Large.....	628-5547
Linda Rydholm - Neebing Ward.....	577-9260
Joe Virdiramo - Westfort Ward.....	625-5547
General Inquiries.....	625-2230
CITY MANAGER'S OFFICE .....	
Corporate Strategic Services	
Director.....	625-3859
Office of the City Clerk	
City Clerk.....	625-2238
CITY SOLICITOR & CORPORATE	
City Solicitor .....	625-2594
Human Resources & Corporate Safety	
Director.....	625-3030
General Inquiries.....	625-2364
COMMISSIONER OF OATHS	
Office of the City Clerk.....	625-2230

COMMUNITY AUDITORIUM

1 Paul Shaffer Dr P7B 6C7

Tickets . . . . .684-4444

General Inquiries . . . . .343-2310

Web: [www.tbca.com](http://www.tbca.com)

COMMUNITY CENTRES

Recreation & Culture Division

111 Syndicate Ave S Victoriaville

Civic Centre . . . . .625-2351

Current River Community Centre

PO Box 22010 450 Dewe Ave . . . . .683-8451

Jumbo Gardens Community Centre

330 Toivo St . . . . .625-2304

North End Community Centre

954 Huron Ave . . . . .345-1951

North McIntyre Community Centre

2051 Government Rd . . . . .767-1400

Oliver Road Community Centre

563 Oliver Rd . . . . .345-9531

South Neebing Community Centre

1841 Mountain Rd . . . . .475-4622

Vale Community Centre

420 Vale Ave . . . . .625-2304

Vickers Heights Community Centre

1695 Broadway Ave . . . . .577-4041

Volunteer Pool Community Centre

180 Martha St . . . . .625-2304

West Arthur Community Centre

1914 Arthur St W . . . . .577-6661

West Thunder Community Centre

915 Edward St S . . . . .475-9396

COMMUNITY SERVICES DEPARTMENT

General Information . . . . .625-2351

Central Support Services Division

General Information . . . . .625-2351

CONSERVATORY

Centennial Botanical Conservatory

1601 Dease St . . . . .622-7036

CORPORATE SERVICES & LONG TERM CARE . . . . .625-2389

Accounts Payable . . . . .625-2307

Fax . . . . .623-7729

Budget . . . . .625-2362

Revenue Division

Court Services General Inquiries ..... 625-2999  
Fax ..... 623-7751  
Cashiers.....625-2609  
General Accounts Receivable.....625-2255  
Tax Billing & Collection.....625-2255  
Water Billing and Collection.....625-2255  
24Hr Water Reading Phone-in.....625-3160  
Provincial Land Tax/Impôt foncier  
Provincial .....625-2122  
Or.....1 866 400-2122

CORPORATE STRATEGIC SERVICES

Director.....625-3859  
Fax.....625-0181  
Corporate Communications Supervisor.....625-3650  
Crime Prevention Coordinator.....625-2554  
Drug Strategy Coordinator.....625-2942

COURTS

Court Services  
101 Syndicate Ave S.....625-2999  
Fax.....623-7751  
Provincial Offences Court  
101 Syndicate Ave S.....625-2999  
Municipal Prosecutor  
101 Syndicate Ave N  
Suite 408 (Chapples Building).....625-2413  
Municipal Prosecutor .....625-3990

D

DEVELOPMENT & EMERGENCY SERVICES

Development & Emergency Services Department  
111 Syndicate Ave S Victoriaville  
Civic Centre  
Mark Smith-General Manager.....625-2572  
Fax.....623-2206  
Building Services Division  
Building, Plumbing, Pool,  
Fence Permits & Demolition,  
General Inquiries ..... 625-2574  
  
Building Inspections  
Thunder Bay North..... 625-2570  
Thunder Bay South..... 625-3124  
Large Projects..... 625-2468

Plumbing Inspections	
Thunder Bay North.....	625-2280
Thunder Bay South.....	625-2868
Backflow Prevention Officer.....	625-3430
Emergency Services	
SEE Emergency Medical Services,	
SEE Fire,	
SEE Police	
Licensing & Enforcement Division	
James Coady-Manager.....	625-2644
Fax. ....	625-2977
Business Licences, By-law	
Enforcement, Property Standards	
Complaints, Sign Permits .....	625-2710
Committee of Adjustment, Minor	
Variance, Consent To Sever	
Secretary-Treasurer.....	625-2538
Assistant Secretary-Treasurer.....	625-2542
Fax.....	623-2206
Parking Authority	
Supervisor.....	625-3491
General Inquiries ... ..	625-2370
Fax.....	623-2848
Planning Division	
Planning & Land Use, Zoning,	
Official Plan, Subdivision .....	625-2216
Fax.....	623-2206
Policy Development .....	625-2406
Fax .....	623-2206
Mapping... ..	625-2550
Realty Services Division	
City Land Sales & General	
Inquiries.....	625-3199
Fax.....	625-2977

**E**

ECONOMIC DEVELOPMENT

Thunder Bay Community Economic  
Development Commission (CEDC)  
Suite 201-34 Cumberland St N

Economic Development Inquiries.....	625-3960
Thunder Bay & District Entrepreneur	

Centre Inquiries.....625-3972  
Toll Free.....1 800 668-9360  
Fax.....623-3962  
Email: [develop@thunderbay.ca](mailto:develop@thunderbay.ca)  
Web: [www.ThunderBayCEDC.ca](http://www.ThunderBayCEDC.ca)

#### EMERGENCY MEDICAL SERVICES

Superior North Emergency Medical  
Services District Headquarters/  
North Station  
105 Junot Ave S .....625-3259  
Web: [www.SuperiorNorthEMS.com](http://www.SuperiorNorthEMS.com)  
Deputy Chief Professional Standards.....625-4615  
Professional Standards Support Person.....625-4609  
Superior North EMS City Operations  
105 Junot Avenue S .....625-4611  
Deputy Chief.....625-4605  
Superintendent.....625-4603  
Superior North EMS District Operations  
P O Box 937 Nipigon, ON.....1 807 887-0001  
Deputy Chief.....1 807 684-2568  
Superintendent Greenstone Cluster ..... 1 807 854-1288  
Geraldton Station.....1 807 854-2204  
Longlac Station.....1 807 876-2544  
Nakina Station.....1 807 329-9292  
Superintendent  
Northshore Cluster.....1 807 229-1178  
Manitouwadge Station.....1 807 826-3214  
Marathon Station .....1 807 229-1177  
Schreiber Station.....1 807 824-3348  
Terrace Bay Station.....1 807 825-3377  
Superintendent  
Nipigon Cluster.....1 807 887-3668  
Beardmore Station.....1 807 875-2436  
Nipigon Station.....1 807 887-3581  
Red Rock Station.....1 807 886-2610  
Superintendent, Western Cluster ..... 625-4604  
Armstrong Station ..... 1 807 583-1544  
Conmee Station ..... 933-4633  
Shuniah Station ..... 983-3200  
Upsala Station ..... 986-2277

#### EMPLOYMENT

SEE Human Resources & Corporate Safety

#### ENGINEERING

Driveway permits, heavy load restrictions  
Engineering Division  
111 Syndicate Ave S Victoriaville  
Civic Centre  
General Inquiries.....625-2266

Project Engineers Fax ..... 625-3588  
Traffic & Parking Engineering.....625-2265  
Driveway Applications.....625-2266

ENVIRONMENT

Environment Division

111 Syndicate Ave S Victoriaville  
Civic Centre

General Inquiries ..... 625-2195  
  
Sewer and Water Connections.....625-2195  
Sewer Use Control.....625-2195  
Spills Reporting.....625-2195  
Sewer & Water Maintenance-Sewer  
Backup ..... 625-2195  
EarthCare Sustainability Coordinator ..... 625-2411  
Water Pollution Control Plant  
901 Atlantic Ave. ....625-3370  
Fax. ....623-7150  
Water Treatment Plant  
RR13 Bare Point Rd. ....683-8141  
Fax. ....683-6316  
Landfill Site Hotline .....623-5756  
Fax ..... 768-5757  
Supervisor ..... 625-3392

**F**

FACILITIES SERVICES

SEE Community Services Department

FLEET SERVICES

SEE Community Services Department

FINANCE

SEE Corporate Services & Long Term Care

FIRE

EMERGENCY ONLY.....9-1-1  
Thunder Bay Fire Rescue  
Administration  
330 Vickers St N.....625-2103  
Fax.....623-4545  
Fire Chief.....625-2101  
Deputy Fire Chief.....625-2102  
Or ..... 625-2104  
Division Chief Administration/Emergency  
Management Coordinator.....625-2726  
Training Division  
Division Chief.....625-2479  
Captain..... 625-3157  
Prevention/Investigations.....625-2103

Division Chief.....	625-2650
Captain.....	625-3617
Inspector-North.....	684-3082
Inspector-South.....	625-3617
The Arson Prevention Program for Children.....	625-3297
Fire Dispatch 1200 Balmoral St.....	684-1555
Fire Permits-available at all stations and online at <a href="http://www.thunderbay.ca/fire">www.thunderbay.ca/fire</a>	
Fire Stations	
Station 1	
330 Vickers St N.....	625-2912
Platoon Chief.....	625-2649
Station 2	
20 Junot Ave N.....	768-0641
Station 3	
60 Water St S.....	684-2916
Mechanical Division.....	684-2775
Station 4	
501 Churchill Dr W.....	577-8079
Station 5	
300 Hodder Ave.....	683-3541
Station 6	
1710 Frederica St W.....	473-5023
Station 7	
2065 20th Side Rd.....	473-4990
Station 8	
3000 Government Rd.....	768-0402

FREEDOM OF INFORMATION & PRIVACY

Office of the City Clerk

City Archives 235 Vickers St N.....625-2270

**G**

GARBAGE

SEE Infrastructure & Operations

GOLF COURSES

[www.golfthunderbay.ca](http://www.golfthunderbay.ca)

Golf Program Registration

..... 625-2941

Seasonal Golf Courses

    Chapples Golf Course ..... 625-2582

    Strathcona Golf Course ..... 683-8251

**H**

HEALTH CARE RECRUITMENT & RETENTION

SEE Recreation & Culture

HEALTH UNIT

Thunder Bay District Health Unit

999 Balmoral St P7B 6E7 ..... 625-5900

Fax ..... 623-2369

Web: [www.tbdhu.com](http://www.tbdhu.com)

HOMES FOR THE AGED

See Long Term Care

HOUSING

SEE Provincial Pages - District of

Thunder Bay Social Services Administration Board

HUMAN RESOURCES & CORPORATE SAFETY

Human Resources Division

141 May St S ..... 625-2364

City Job Hot Line.....625-3458

Recruitment Inquiries ..... 625-3866

Fax.....625-3585

TTY (Teletypewriter).....623-3974

Web: [www.thunderbay.ca/jobs](http://www.thunderbay.ca/jobs)

HYDRO

Thunder Bay Hydro

General Inquiries & Scheduling

Services ..... 343-1111

Power Outages and Electrical

Emergencies (24 Hours) ..... 343-1002

Web: [www.tbhydro.com](http://www.tbhydro.com)

**I**

ICE RINKS

SEE Arenas & Stadia (indoor)

SEE Parks (outdoor)

INFRASTRUCTURE & OPERATIONS

Inquiries-Customer Service Calls,

Roads, Sewer & Water, Trees, Traffic

& Street Lighting, Traffic & Street

Name Signs, Waste Management

(Garbage, Recycling, Landfill,

Waste Collection) ..... 625-2195

Landfill & Recycling Hotline ..... 623-5756

**L**

LAND MANAGEMENT

SEE Development & Emergency Services,  
Realty Services Division

LANDFILL SITE

SEE Infrastructure & Operations

LEGAL AND RISK MANAGEMENT SERVICES

City Solicitor &  
Corporate Counsel ..... 625-2595

Corporate Risk Manager ..... 625-3385

Fax ..... 623-2256

LIBRARIES

Thunder Bay Public Library

Web/Online Catalogue: [www.tbpl.ca](http://www.tbpl.ca)

Waverley Resource Library

285 Red River Rd P7B 1A9 ..... 345-8275

Fax - Administration.....344-5119

Brodie Resource Library

216 Brodie St S P7E 1C2.....345-8275

County Park Branch Library

1020 Dawson Rd

County Fair Mall P7B 1K6.....345-8275

Mary J L Black Branch Library

901 Edward St S P7E 6R2.....345-8275

LICENSING & ENFORCEMENT

SEE Development & Emergency Services,  
Licensing & Enforcement Division

LONG TERM CARE

Pioneer Ridge

750 Tungsten St ..... 684-3910

Lee Mesic-Administrator ..... 684-3917

Support Services for Seniors

Meals on Wheels ..... 625-3667

Meals on Wheels Supervisor ..... 625-2785

Meals on Wheels North Office ..... 684-2862

Jasper Place ..... 684-2990

LOTTERIES

Lottery & Bingo Licenses

.....625-2546

Fax.....625-2233

**M**

MARINA

Prince Arthur's Landing Marina  
 (Seasonal) ..... 345-2741  
 Marina (General Inquiries) ..... 625-2313  
 Marina Park ..... 684-2080

MARRIAGE

Licences and Civil Marriages  
 625-2230 .....

MAYOR

Mayor's Office ..... 625-3600  
 Fax ..... 623-1164

MUNICIPAL ACCESSIBILITY SPECIALIST

625-2240  
 Email: [Accesssibility@thunderbay.ca](mailto:Accesssibility@thunderbay.ca)

**N**

**O**

OLDER ADULT CENTRES

Supervisor, Older Adults .....684-3163  
 Thunder Bay 55 Plus Centre  
 700 River St P7A 3S6.....684-3066  
 Program Registration .....625-TIME  
 Or.....625-8463  
 Volunteer Program.....684-3277  
 Support Services (Friendly Visiting-  
 Telephone Assurance).....684-3471

OUTDOOR RINKS

SEE Parks

**P**

PARKING

Parking Authority  
 Victoriaville Civic Centre  
 111 Syndicate Ave S... .....625-2370  
 Fax.....623-2848  
 Supervisor.....625-3491  
 Senior Parking Services Clerk.....625-2371  
 Ticket Clerk.....625-2372  
 Monthly Parking Information.....625-2740

PARKS

Inquiries-parks, sport fields,  
 playground equipment, recreation  
 trails, picnics, grass cutting, marina  
 Parks & Open Spaces Section  
  
 General Inquiries.....625-2313

Campgrounds (Seasonal May-September)

Chippewa Park Campground .....623-3912  
Trowbridge Falls Campground.....683-6661  
Cemeteries.....625-3014  
Conservatory 1601 Dease St.....622-7036  
Outdoor Rinks.....625-2313

PLANNING

SEE Development & Emergency Services,  
Planning Division

POLICE

EMERGENCY ONLY.....9-1-1

Thunder Bay Police Service

(Non-Emergency Numbers)

1200 Balmoral St P7B 5Z5.....684-1200

Criminal Investigation Branch.....684-1204

Central Records.....684-1270

Complaints Against Police.....684-1286

Court Office (ext 6666).....626-7000

Crime Stoppers (623-TIPS).....623-8477

Or.....684-1310

Firearms Officer.....684-1297

Freedom of Information Office (ext 2011).....684-1200

Human Resources (ext 2054) . . . . .684-1200

Property & Stores.....684-1312

Support Services.....684-1339

Traffic.....684-1226

Youth Section.....684-1200

Thunder Bay Police Services

School Resource Officers

.....684-1200

PROPERTY ASSESSMENT

Assessment Information.....625-2230

Municipal Property Assessment

Corporation (MPAC).....1 866 296-6722

PROPERTY STANDARDS

SEE Development & Emergency Services,  
Licensing & Enforcement Division

PROPERTY TAXES

SEE Taxes

PROVINCIAL LAND TAX/IMPÔT

FONCIER PROVINCIAL

SEE/VOIR Taxes

PURCHASING

SEE Supply Management

**Q**

**R**

REALTY SERVICES

SEE Development & Emergency Services, Realty  
Services Division

RECREATION & CULTURE

Program Registration.....625-TIME  
Or.....625-8463  
Web: [www.thunderbay.ca/recreation](http://www.thunderbay.ca/recreation)  
General Inquiries.....625-2351

Arenas & Stadia.....625-3062  
Children & Youth Neighbourhood  
Recreation Programs .....625-2232  
Community Centres Coordinator.....625-2304  
Cultural Services.....625-2416  
Events.....625-2305  
Fitness & Wellness.....684-3324  
Inclusion Services.....625-3220  
Playground Program.....625-2232  
P.R.O. Kids.....625-3212  
Skating Lessons.....625-3168  
Summer Camps.....625-2418  
Swimming  
SEE Swimming Pools  
Teens (Youth Move).....625-2418

RECYCLING ..... 625-2195

RINKS

SEE Arenas & Stadia (indoor)  
SEE Parks (outdoor)

ROADS

City Roads, Bridges, Traffic Signals,  
Street Lighting, Street Sign  
Maintenance, Snow Removal,  
Infrastructure & Operations ..... 625-2195  
Traffic Engineering.....625-2265

**S**

SCHOOL CROSSING GUARDS

School Crossing Guard Supervisor.....621-5395

SENIORS

SEE Older Adult Centres

SEWERS

Plugged Catchbasins, Surface

Flooding, Drainage, Basement  
 Flooding, Sewer Backup  
 Infrastructure & Operations ..... 625-2195  
 New Sewer & Water Connections.....625-2195  
 Sewer Use Control.....625-2195  
 Water Pollution Control Plant  
 901 Atlantic Ave.....625-3370  
 Fax.....623-7150

SNOW PLOWING

SEE Roads

SOCIAL SERVICES

SEE Provincial Pages - District of Thunder Bay  
 Social Services Administration Board

SPILLS REPORTING

SEE Environment

STREETS & STREET LIGHTS

Infrastructure & Operations ..... 625-2195

SUPPLY MANAGEMENT

111 Syndicate Ave S Victoriaville  
 Civic Centre  
 General Inquiries .....625-2252  
 Fax.....622-0181  
 Procurement .....625-2298  
 Inventory Control .....684-2254  
 Printing + Imaging Services.....625-2272  
 Web: [www.thunderbay.ca/materials](http://www.thunderbay.ca/materials)

SWIMMING POOLS

Program Registration.....625-TIME  
 Or.....625-8463  
 Canada Games Complex  
 420 Winnipeg Ave P7B 6B7.....684-3311  
 Supervisor-Canada Games  
 Complex-Aquatics.....684-3339  
 Indoor/Seasonal  
 Supervisor-Aquatics & Wellness .....684-3321  
 Sir Winston Churchill Community Pool  
 130 Churchill Dr W.....577-2538  
 Volunteer Pool  
 180 Martha St.....345-5143  
 Seasonal  
 Boulevard Lake  
 400 Lyon Blvd.....345-7261  
 Dease Pool  
 370 Vickers St N.....623-6013  
 Heath Pool  
 1251 Heath St.....475-0522  
 Art Widnall Pool  
 820 Minnesota S.....623-1480

T

TAXES

Revenue Division

Municipal Property Tax Inquiries ..... 625-2255  
 Fax ..... 623-4277  
 Provincial Land Tax/Impôt foncier  
 Provincial .....625-2122  
 Toll Free/Sans Frais.....1 866 400-2122  
 TTY/ATS  
 Toll Free/Sans Frais .....1 888 321-6774

TBAYTEL

1046 Lithium Dr

Web: [www.tbaytel.net](http://www.tbaytel.net)

Customer Care & Technical Support ..... 623-4400  
 Toll Free ..... 1 800 264-9501  
 Cable Locate - ON1Call ..... 1 800 400-2255  
 Security Monitoring Station ..... 345-2739  
 Toll Free ..... 1 800 893-2739  
 Corporate Security ..... 625-2199

TENNIS

Thunder Bay Community Tennis

Centre (Seasonal May-September)

.....577-1514

TOURISM

Tourism Thunder Bay Mailing Address:

PO Box 800

Thunder Bay, ON P7C 5K4

Manager.....625-3880

Office Location

34 Cumberland St N

General Inquiries.....625-3788

Fax.....625-3789

Email: [visit@thunderbay.ca](mailto:visit@thunderbay.ca)

Web: [www.visitthunderbay.com](http://www.visitthunderbay.com)

Tourist Information Bureaus

Terry Fox Centre.....983-2041

Toll Free (Visitors).....1 800 667-8386

1000 Hwy 11-17 E (Year Round)

Pagoda Centre.....684-3670

Corner of Red River Rd &

Water St (Seasonal)

TRAFFIC SIGNALS

SEE Streets & Street Lights

TRANSIT

Transit Services Division.....684-3744  
 Fax.....345-5744  
 Lost & Found.....684-3744

Lift+ Specialized Transit Booking Line.....345-0777  
 TTY (Teletypewriter) .....684-2997

TREES

Inquiries-Boulevard Trees, Maintenance  
 & Care  
 625-2195

U

V

VICTORIAVILLE CENTRE

Management & Leasing Office  
 Mezzanine Level  
 600 Victoria Ave E P7C 1A9.....623-4944

VOLUNTEER OPPORTUNITIES

Recreation & Culture Division.....625-3169

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WASTE COLLECTION

SEE Infrastructure & Operations

WATER

Infrastructure & Operations Department ..... 625-2195  
 Water Accounts - SEE Water Billing  
 Water Treatment Plant  
 RR13 Bare Point Rd.....683-8141  
 Fax.....683-6316  
 Water Delivery North.....684-3460  
 Water Delivery South.....474-4806

WATER BILLING

Revenue Division  
 500 Donald St E  
 24 Hr Water Reading Phone-in.....625-3160  
 Water Billing Inquiries.....625-2255  
 Fax.....623-4277

WATER CONNECTIONS

New Sewer & Water Connections ..... 625-2195

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