



## Tax Bill Due Dates *Your 2020 taxes are due as follows:*

<b>FIRST INSTALLMENT:</b>	<b>SEPTEMBER 2</b>
<b>SECOND INSTALLMENT:</b>	<b>OCTOBER 7</b>

Due to COVID-19, the Revenue and Cashiers Offices may not be open for in-person visits. Please visit [www.thunderbay.ca/revenue](http://www.thunderbay.ca/revenue) for office updates before attending.

### Avoid Penalty

All payments, including those by mail, must be received by the due dates. Penalty of 0.50% will be added to the amount in default the first day immediately following the installment due date. Interest of 1.25% will be added on the 1st of every month for amounts that have become due and remain unpaid.

### If You Do Not Have Your Bill For Any Reason

Contact the Revenue Division at (807) 625-2255 to obtain a copy. Where payment is not made because the bill was not received, penalties will not be cancelled.

### Supplementary Tax Bills

If the property you own is newly constructed or modified, a supplementary tax bill will be issued when the assessment information is received. Assessment information and corresponding tax bills can be for the current and up to the previous two years. Payment may be due in one installment.

## IMPORTANT DEADLINES FOR REBATES, CREDITS OR ADJUSTMENTS

### Property Tax and Water Credit Program

The City of Thunder Bay has a Property Tax and Water Credit Program for Low-Income Seniors over 65 years of age and Low-Income Persons with Disabilities. Those residents, who qualify under the established eligibility criteria, will receive assistance in the form of credits, which will be applied to their respective tax and water accounts. The amount of each credit available is \$400.00 for tax and \$200.00 for water. Applications including all supporting documentation must be received by **September 1, 2020**.

### Property Tax and Water Credit Program for Low-Income Persons

The City of Thunder Bay has a Property Tax and Water Credit program for Low-Income Homeowners. To be eligible, homeowners must own and occupy property with an assessed value of less than or equal to \$157,000 and household income must be \$39,311 or less. Applications and supporting documentation must be received by **September 1, 2020**.

For more information or to download the form visit [thunderbay.ca/revenue](http://thunderbay.ca/revenue).

### December 31, 2020

- deadline to request in writing a tax adjustment under Section 358 of the Municipal Act, 2001 for 2018 or 2019 taxes.

## Choose from 7 ways to Pay

### 1 PICK YOUR PRE-AUTHORIZED WITHDRAWAL PLAN!

Sign up for automatic withdrawal of:

- equal monthly payments OR
- installment payment on the tax due date

Visit [thunderbay.ca/revenue](http://thunderbay.ca/revenue) to download the form or call (807) 625-2255 for more information.

### 2 BY EPOST INTERNET SERVICES

View and pay your tax bills online through epost Internet Services. Visit [epost.ca](http://epost.ca) for more information & sign up.

### 3 BY INTERNET/TELEPHONE BANKING

Pay your taxes from your bank account using the internet or your touchtone telephone. Contact your Financial Institution or the Revenue Division for more information (807) 625-2255.

### 4 AT THE BANK

Payment can be made at most Canadian Financial Institutions.

### 5 MAIL YOUR CHEQUE\*

City of Thunder Bay,  
Box 800,  
Thunder Bay, ON P7C 5K4

### 6 IN PERSON

Pay in person, 8:30 a.m. - 4:30 p.m.  
Monday to Friday at:  
Victoriaville Civic Centre,  
1st Floor in Victoriaville Mall

### 7 ONLINE BY CREDIT CARD

Plastiq, an online third party service provider, allows you to use your credit card to make payments through their secure online system for a convenience fee. We do not accept credit card payments in person. Visit [thunderbay.ca/revenue](http://thunderbay.ca/revenue) for more information.

**\*Cheque must be received by due date to avoid penalty.**

**If you have any questions about your property taxes or payment options, please contact the Revenue Division at 500 Donald St. E., Thunder Bay, ON P7E 5V3, (807) 625-2255, or [thunderbay.ca/revenue](http://thunderbay.ca/revenue)**

# GUIDE TO YOUR FINAL 2020 PROPERTY TAX BILL

## Appeal Process for Your Assessment

The Municipal Property Assessment Corporation (MPAC) classifies and assesses all properties in Ontario under the [Assessment Act](#) and regulations established by the Provincial Government.

You may contact MPAC toll free at 1 866 296-MPAC (6722) to discuss your assessment or verify details about your property.

Find out about reconsiderations on the MPAC web site at [mpac.ca](http://mpac.ca) or by calling their toll free number at 1-866-296-MPAC (6722). Find out about assessment appeals on the ARB web site at [arb.gov.on.ca](http://arb.gov.on.ca) or by calling their toll free number at 1-866-448-2248 or 1-416-212-6349.

## 2020 TAX RATES

	Residential	New Multi Residential	Multi Residential	Commercial			Industrial		
				Occupied	Excess Land	Vacant Land	Occupied	Excess Land	Vacant Land
Education	0.00153000	0.00153000	0.00153000	0.00980000	0.00980000	0.00980000	0.00980000	0.00980000	0.00980000
General	0.01233581	0.01233581	0.02561974	0.02561453	0.02177235	0.02177235	0.02924618	0.02485925	0.02485925
Garbage	0.00046317	0.00046317	0.00099234	0.00097671	0.00083020	0.00083020	0.00111518	0.00094791	0.00094791
Public Transportation	0.00089042	0.00089042	0.00190772	0.00187766	0.00159601	0.00159601	0.00214388	0.00182230	0.00182230
Sewage & Drainage	0.00011632	0.00011632	0.00024922	0.00024529	0.00020850	0.00020850	0.00028007	0.00023806	0.00023806
Street Lighting	0.00029054	0.00029054	0.00062248	0.00061267	0.00052077	0.00052077	0.00069954	0.00059461	0.00059461
<b>Total Full Service 2020</b>	0.01562626	0.01562626	0.03092150	0.03912686	0.03472783	0.03472783	0.04328485	0.03826213	0.03826213

	*Large Industrial				Landfills	Pipelines	Farm	Managed Forest
	Occupied		Excess Land					
	Low Band	High Band	Low Band	High Band				
Education	0.00937056	0.01041173	0.00937056	0.01041173	0.00980000	0.00980000	0.00038250	0.00038250
General	0.03455677	0.03839640	0.02937326	0.03263695	0.03186745	0.03415029	0.00308396	0.00308396
Garbage	0.00131768	0.00146409	0.00112003	0.00124447	0.00119652	0.00128223	0.00011579	0.00011579
Public Transportation	0.00253317	0.00281463	0.00215319	0.00239244	0.00230025	0.00246503	0.00022261	0.00022261
Sewage & Drainage	0.00034609	0.00038454	0.00029418	0.00032686	0.00030049	0.00032202	0.00002908	0.00002908
Street Lighting	0.00082656	0.00091840	0.00070258	0.00078064	0.00075056	0.00080433	0.00007264	0.00007264
<b>Total Full Service 2020</b>	0.04895083	0.05438979	0.04301380	0.04779309	0.04621527	0.04882390	0.00390658	0.00390658

\* Assessment up to 18,500,000 will be taxed at the low band rate. Assessment in excess of 18,500,000 will be taxed at the high band rate. To review tax class codes, please refer to the City website at [thunderbay.ca/revenue](http://thunderbay.ca/revenue)

## TAX REMINDER PROGRAM

Features Include:

- reminders by text, phone or email for your bill due dates
- printable and uploadable calendars

GO TO: [thunderbay.ca/revenue](http://thunderbay.ca/revenue)

QUESTIONS: contact Revenue Division at (807) 625-2255

