

**Knowledge, Skills & Abilities Required:**  
**Business Applications**

**Category: Technical/Professional**

<p><b>Education/Certifications</b></p>	<ul style="list-style-type: none"> <li>• Degree in computer science, software engineering, software development, information systems or GIS spatial information systems</li> </ul>
<p><b>Experience</b></p>	<ul style="list-style-type: none"> <li>• One to five years recent experience working with business application and web solutions/ERP Solutions/GIS applications, advanced programming techniques, relational database technology, and project management</li> <li>• Experience in business analysis and systems design/development projects</li> <li>• Knowledge of network hardware, protocols, and standards</li> </ul>
<p><b>Skills/Abilities</b></p>	<ul style="list-style-type: none"> <li>• Application development</li> <li>• Communication skills</li> <li>• Partnership &amp; Relationship Management</li> <li>• Customer Service &amp; Conflict Management</li> <li>• Project &amp; Time Management</li> <li>• Critical Thinking &amp; Problem Solving</li> <li>• Research, planning, determining resource allocation, evaluating software solutions, providing recommendations</li> <li>• Highly self-motivated and directed</li> </ul>
<p><b>Ongoing Training</b></p>	<ul style="list-style-type: none"> <li>• Keep current on emerging trends and technologies in the respective area of business applications solutions and programming environment, languages and techniques and application programming interfaces</li> </ul>
<p><b>Common Career</b></p>	<ul style="list-style-type: none"> <li>• Applications Developer/Analyst – Business Applications Solutions</li> <li>• Applications Developer/Analyst – ERP Solutions</li> <li>• Applications Developer/Analyst – GIS Solutions, GIS</li> </ul>