

## Knowledge, Skills & Abilities Required: Environment

### Category: Managerial

<p><b>Education/Certifications</b></p>	<ul style="list-style-type: none"> <li>• Degree or diploma in Engineering, Science or related discipline</li> <li>• Certificate of Competency for water treatment, water distribution, wastewater treatment &amp; wastewater collection &amp;</li> </ul>
<p><b>Experience</b></p>	<ul style="list-style-type: none"> <li>• Regulatory compliance, quality assurance and/or quality control</li> <li>• Business &amp; Asset management</li> <li>• Planning, Finance &amp; Budgets</li> <li>• Human Resources management</li> </ul>
<p><b>Skills/Abilities</b></p>	<ul style="list-style-type: none"> <li>• Leadership</li> <li>• Communication skills</li> <li>• Partnership &amp; Relationship Management</li> <li>• Customer Service &amp; Conflict Management</li> <li>• Project &amp; Time Management</li> <li>• Critical Thinking &amp; Problem Solving</li> <li>• Legislation &amp; By-Law Interpretation</li> </ul>
<p><b>Ongoing Training</b></p>	<ul style="list-style-type: none"> <li>• Regulatory training for Provincial Licenses &amp; Certificates</li> <li>• Leadership</li> <li>• Political Acumen</li> <li>• Labour Relations</li> <li>• Business Processes</li> </ul>
<p><b>Common Career</b></p>	<ul style="list-style-type: none"> <li>• Manager – Compliance &amp; Quality Control, Solid Waste &amp; Recycling Services</li> <li>• Supervisor – Operations &amp; Maintenance, Solid Waste Collection, Landfill Operations</li> <li>• Superintendent – Water Treatment Plant, Water Pollution Control Plant, Water Distribution &amp; Wastewater Collection</li> </ul>