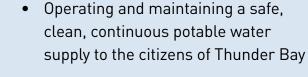
Quality Management System Policy

The Environment Division – Water Authority on behalf of the Corporation of The City of Thunder Bay is committed to:



- Meeting or exceeding applicable legislative and regulatory requirements
- Participating in studies relevant to drinking water
- Participating in and encouraging water conservation initiatives
- Implementing a Quality Management System consisting of policies, standard operating procedures, staff competency, and emergency contingency and response planning

The Environment Division –
Water Authority is dedicated to
the maintenance and continual
improvement of the Quality Management
System through the support and
participation of all affected employees.

