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## Fobs are available at the following locations:

South Neebing Variety  
2060 Highway 61

City of Thunder Bay-Victoriaville Civic Centre  
111 S. Syndicate Ave.

For all inquiries about reloading or purchasing a new fob, call 625-3587; 625-2267

### Need Help?

Call Dispatch at 625-2195

Please provide your vehicle number (the 5 digits on your "Key Fob"), location, time of use, and a description of your question or issue including any error messages, warning light, etc.

For the most up-to-date information and scheduled maintenance, please refer to the City of Thunder Bay website



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ENVIRONMENT DIVISION  
111 Syndicate Avenue South  
Thunder Bay, ON P7E 6S4

[thunderbay.ca](http://thunderbay.ca)

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# Water Fill Stations

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## Step-by-Step Residential Operating Instructions

Water Fill Stations are easy to use. Open the cabinet door to view operating instructions and to access the terminal.



Apply your "Key Fob" to the touch reader.

- Press "B" Key to select VEH, and key in your Vehicle # (the # on your "Key Fob") except for the first "zero"
- Press "C" to select pump # - then press "1" for Outlet #1 (default); "2" for Outlet #2, or "3" for Outlet #3
- Press \* to select PRE and enter amount of water required in litres - for example, "10"
- Press "D" for OK - water will dispense immediately. Your credit balance will display; water will cease to dispense automatically if you exhaust your credit balance.

**Display will show litres actually dispensed.**

**TO STOP THE TRANSACTION AT ANY TIME:  
PRESS RED STOP BUTTON AND HOLD FOR 2 SECONDS**

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The system will dispense the volume of water requested. The units (litres) are displayed as the water is dispensed. The customer can stop the transaction at any time by pressing stop / reset / eject button.

At the conclusion of the transaction the balance is updated and displayed on the terminal, ending the transaction.

Please don't idle your vehicle!

If the yellow warning light at the tap house is on, please notify Dispatch at 625-2195 immediately.

## Cost of Typical Water Volumes

Amount Purchased		Cost of WFS Water (rounded to 2 decimals)	Comments
Metric Litres	Imperial Gallons		
4.54	1	\$0.02	1 gallon container
22.70	5	\$0.10	5 gallon container
45.40	10	\$0.19	10 gallon container
1,135	250	\$4.85	Water Tank on Pick-up Truck
4,600	1,013	\$19.64	Avg. Water Delivery Tanker Truck

The 2022 charge for water at the Water Fill Station is \$4.269 per cubic meter or .004269 cents per litre.

A refundable deposit is charged on initial purchase of a fob. Lost or damaged fobs will not be refunded. Please take care of your fob.