

2024 Sewer & Water Rates

Effective April 1, 2024, Sewer & Water rates are as follows:

Water rate increases for the three months that end April 30 and May 31, will be phased in to reflect the portions of the billing at the old and new rates.

SINGLE FAMILY RESIDENTIAL METERED ACCOUNTS

Single detached residential buildings and semi-detached residential buildings that are individually metered.

Volumetric Charge = \$2.002/m³

Fixed Cost = \$0.914 per day (\$333 per annum)

Sewer Rate = 90% of the volumetric charge and fixed cost. Applies to all owners/occupants of separately assessed parcels of land connected to the sewage system.

ALL OTHER METERED ACCOUNTS

Volumetric Charge = \$1.234/m³

Fixed cost varies based on meter size

METER SIZE	COST PER DAY (per annum)
15mm, 18mm	\$1.496 (\$546)
20mm	\$3.118 (\$1,138)
25mm	\$3.948 (\$1,444)
40mm	\$7.483 (\$2,731)
50mm	\$10.070 (\$3,676)
75mm	\$17.558 (\$6,409)
100mm	\$27.393 (\$9,998)
150mm	\$54.723(\$19,974)
200mm	\$77.796 (\$28,396)
250mm plus	\$111.806 (\$40,809)

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UNMETERED ACCOUNTS

Flat rates for services where metered service is not available increase by 3.0%.

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WATER OFF OR ON CHARGES

Water off or on charges apply for procedures such as repairs, testing, meter removals, re-installing meters and disconnection.

Water off or on between 8 am and 4:30 pm	\$ 97.80
Water off or on after hours	\$162.12

ADMINISTRATION FEES

Water Account Ownership Changes/ Tenant Changes	\$35
Water New Account Setup Fee	\$44
Water Final Bill Fee	\$10
Water Certificate	\$60
Information Statement	\$25
Water Bill Reprint Fee	\$10
Water Arrears Notice	\$7
Water Final Disconnection Notice	\$10
Water Service Representative Property Visit - no turn off fee	\$60
Water Transfer to Tax Fee	\$40

SERVICES & CHARGES

Water Meter Repairs or Testing	Full Cost Recovery
Thawing Service	\$400
Seasonal Use of Hydrant	\$515 plus cost of water

FIRE LINE CHARGES

Daily rate, calculated by multiplying the size of line required to provide adequate protection, times a factor of 5.690 divided by 365 days.

PRIVATE HYDRANTS

Each private hydrant or standpipe system daily charge	\$1.5559
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For answers to Frequently Asked Questions and more information on the 2024 Sewer & Water Rates, visit thunderbay.ca/waterbilling or contact the Revenue Division at 625-2255.